
ALDI STORES LIMITED

DISCOUNT FOOD STORE, GAZELLE CLOSE, WINNERSH

DELIVERY AND SERVICING PLAN

10TH SEPTEMBER 2026

INTRODUCTION

This document sets out the delivery and servicing plan for the Aldi discount food store at Gazelle Close in Winnersh, Berkshire.

DELIVERY AND SERVICES PLAN STATUS

This document has been prepared to satisfy Condition 24 of the Decision Notice, dated 27th October 2025, in relation to the site's appeal decision (reference APP/X0360/V/24/3339712).

The wording of Condition 24 is as follows:

24. Prior to occupation of the development hereby approved, a Delivery and Servicing Plan shall be submitted to and approved in writing by Local Planning Authority. The use shall be implemented in accordance with the details thereby approved.

This document also takes note of Condition 5, which states the following:

5. No deliveries shall be taken in or dispatched from the site outside the hours of 07:00 to 23:00 Monday to Saturdays and between 09:00 to 18:00 on Sundays and Bank/Public Holidays.

DELIVERY MANAGEMENT OBJECTIVE

The objective of the delivery and servicing plan will be to ensure that delivery and servicing operations, including waste collection, are efficient and effective, thereby minimising disruption to customers, the public highway and local residents and businesses.

The objective is also to satisfy Planning Condition 24 and take note of Condition 5 of the Decision Notice, dated 27th October 2025.

ALDI DELIVERY OPERATIONS

An Aldi store typically receives three to four HGV deliveries per day using articulated lorries up to 16.5m long or rigid vehicles up to 12m long. Two or three articulated HGV deliveries per day come from the Regional Distribution Centre (RDC) and there is one delivery per day of milk by a local supplier, usually using a medium sized goods vehicle.

Daily deliveries of milk, bread and morning fresh produce are received prior to, or as early as possible after, the store opening in the morning, and are delivered by one Aldi HGV and one milk delivery vehicle.

In addition to goods deliveries, each store has 1-2 collections of General Waste and Animal By-products per week. Aldi stores also have a cardboard bailer within the warehouse, and all cardboard packaging is bailed. Together with any plastics as required for recycling, this is then back loaded to the RDC with each Aldi HGV.

Aldi operate a closely managed servicing arrangement for each of its stores. The Aldi articulated service vehicle is able to carry frozen, chilled and mixed goods assembled at Aldi's RDC, enabling the

potential to reduce journeys and vehicle kilometres compared to separate deliveries, thus providing an efficient servicing regime.

Aldi operates its own fleet of dedicated vehicles and drivers. Aldi HGVs are driven and operated by the dedicated Aldi driver.

The Aldi store warehouse has been designed as a result of years of experience to hold enough stock to prevent unnecessary deliveries, but is also of efficient size to ensure the freshest possible products and to prevent over-stocking. The efficient stock holding in their stores further reduces the need for multiple daily deliveries.

The store will be constructed with a sheltered canopy and dock leveller which means products can be unloaded directly from the delivery vehicle to the warehouse without any external activity, such as forklift trucks, scissor lifts or cages, and in less than half the time were these facilities not provided. The usual time for unloading an Aldi HGV is 30 - 60 minutes.

During unloading, the back of the vehicle body is at the shop floor level, enabling the driver to wheel pre-packed pallets directly from the HGV to the dedicated storage area within the store. The delivery system is extremely efficient.

All Aldi vehicles are equipped with Audible Warning Systems enabling the driver and customers to be aware of the reversing vehicle. The Audible Warning Systems will be disabled in accordance with the planning condition.

A pedestrian marshal will be used, where required, when delivery lorries reverse within the site during store opening hours, or either side of opening when customers are present in the car park.

SERVICE VEHICLE TIME PERIODS

The permitted delivery periods are stipulated by Condition 5, provided above.

Aldi will time deliveries to comply with Condition 5, with deliveries only occurring between 07:00 and 23:00 Monday to Saturday, and between 09:00 and 18:00 on Sundays and Bank/Public Holidays.

Aldi need to operate a supermarket in which fresh produce is delivered to the store and available to customers prior to the store opening in the morning. Aldi staff also perform multiple functions, including facilitating deliveries, operating the tills and keeping the shelves stocked, and so it is important that staff are free to collect deliveries before having to operating the tills and ensuring the store is stocked during the busy morning shopping periods.

Aldi will use its endeavours to manage the timing of deliveries to avoid peak traffic periods and to minimise the potential for conflict between delivery vehicles and other traffic, and at times when the store is not at its busiest. From Monday to Saturday, it is expected that there will be a milk delivery and one Aldi delivery from the distribution centre between 07:00 and 10:00 hours, and one further Aldi delivery in the evening between 20:00 and 23:00 hours. On Sunday, the morning milk delivery and Aldi delivery are expected to occur between 09:00-12:00 hours and the later Aldi delivery between 13:00-18:00 hours.

The articulated delivery vehicles will require approximately 30-60 minutes to load / unload and deliveries will be scheduled to not occur at the same time, utilising a servicing booking system where necessary.

Aldi will manage deliveries to avoid there being more than one HGV on site at any time. Aldi will co-ordinate the deliveries from their Regional Distribution Centre so that they are timed service the site at different times, and Aldi will co-ordinate their deliveries with the milk supplier. If necessary, a booking system will be used.

MANAGEMENT OF NOISE

Management delivery noise reduction measures: arrival and departure

Aldi will take reasonable steps to minimise unnecessary noise during delivery operations, and give staff an understanding of the issues that surround noise and delivery restrictions.

The following noise reduction measures shall be implemented at all times relating to the manoeuvring of delivery vehicles upon arrival and departure to/from the Aldi store:

- There will be adequate signage and instruction to ensure that all drivers and staff follow the noise management measures;
- All delivery vehicles to be driven in as quiet a manner as possible, avoiding unnecessary engine revving;
- All engines to be switched off as soon as vehicles are parked at the unloading dock;
- No radios or stereos to be left on in vehicles during deliveries or at other times;
- Vehicle doors and roller shutters shall be open and closed with minimal noise;
- On board refrigeration units shall be switched off prior to arrival at site, and not switched on again until the vehicle has departed the site;
- Reversing alarms will be turned off outside store opening hours and evening times.

Management delivery noise reduction measures: unloading

The following noise reduction measures shall be implemented at all times relating to the unloading of delivery vehicles at the Aldi store:

- All components of the delivery system to be maintained in good working order;
- Goods will be offloaded from the delivery vehicle directly via the dock leveller system and into the warehouse;
- Staff shall seek to lower levelling/tailgate plates with minimal noise;
- Staff shall seek to avoid making contact with the trailer walls, carefully lift guardrails and other obstructions with minimal noise;
- Staff to be instructed to work quietly when outside the store or in the loading bay, only performing essential tasks where noise could be generated;
- Delivery scheduling to be undertaken on the basis that no delivery vehicles are present on site other than those that can be accommodated within the loading area at any one time;
- Refrigeration units are not to be operated using running vehicle engines whilst stationary in the loading bay. Any operation of refrigeration units on stationary vehicles shall be by way of an electrical system (either on the vehicle or via the store's mains supply).

SERVICE VEHICLE MANOEUVRES

The dedicated servicing area is located on the southern side of the store building, accessed via the on-site car park, which in turn is accessed via a priority-controlled access junction from Gazelle Close. All Aldi deliveries and servicing vehicles will use this area for deliveries.

The site layout has been assessed for manoeuvres based on the largest service vehicle (FTA 16.5m articulated goods vehicle).

The track plots, provided at Appendix 1, shows that the service route through the site is satisfactory and that service vehicles are able to manoeuvre within the service yard, allowing service vehicles to arrive and depart in a forward gear.

SERVICE ROUTE

Aldi delivery HGVs will likely visit multiple stores per trip from the Regional Distribution Centre (RDC) in Swindon. The route to/from the site will therefore depend on each vehicle's origin from another Aldi store / RDC and their destination to a successive Aldi store / RDC.

Aldi delivery HGVs will travel to the site via the Showcase Roundabout (B3270 / A3290 Reading Road). From here, the B3270 leads to the A329(M) / A3290 c.500m north.

Delivery vehicles will drive through the site's internal road up to the southern boundary of the site and reverse into the loading dock. The anticipated departure route for HGV's will be to head west from the site and use the Showcase Roundabout to connect to the A3290(M) and M4.

However, as mentioned above, the route might vary if delivery vehicles also service other Aldi stores. For example, driving from the store to the A329(M) / A3290 junction and connecting to an Aldi store accessed from the A3290 / London Road.

The preferred route for the Aldi delivery HGVs will be to arrive at the proposal site from the north via the A3290(M) and M4. The preferred exit route for the HGV will be to turn left out of the site and proceed back to A3290(M). Delivery drivers will be instructed not to travel via constrained roads.

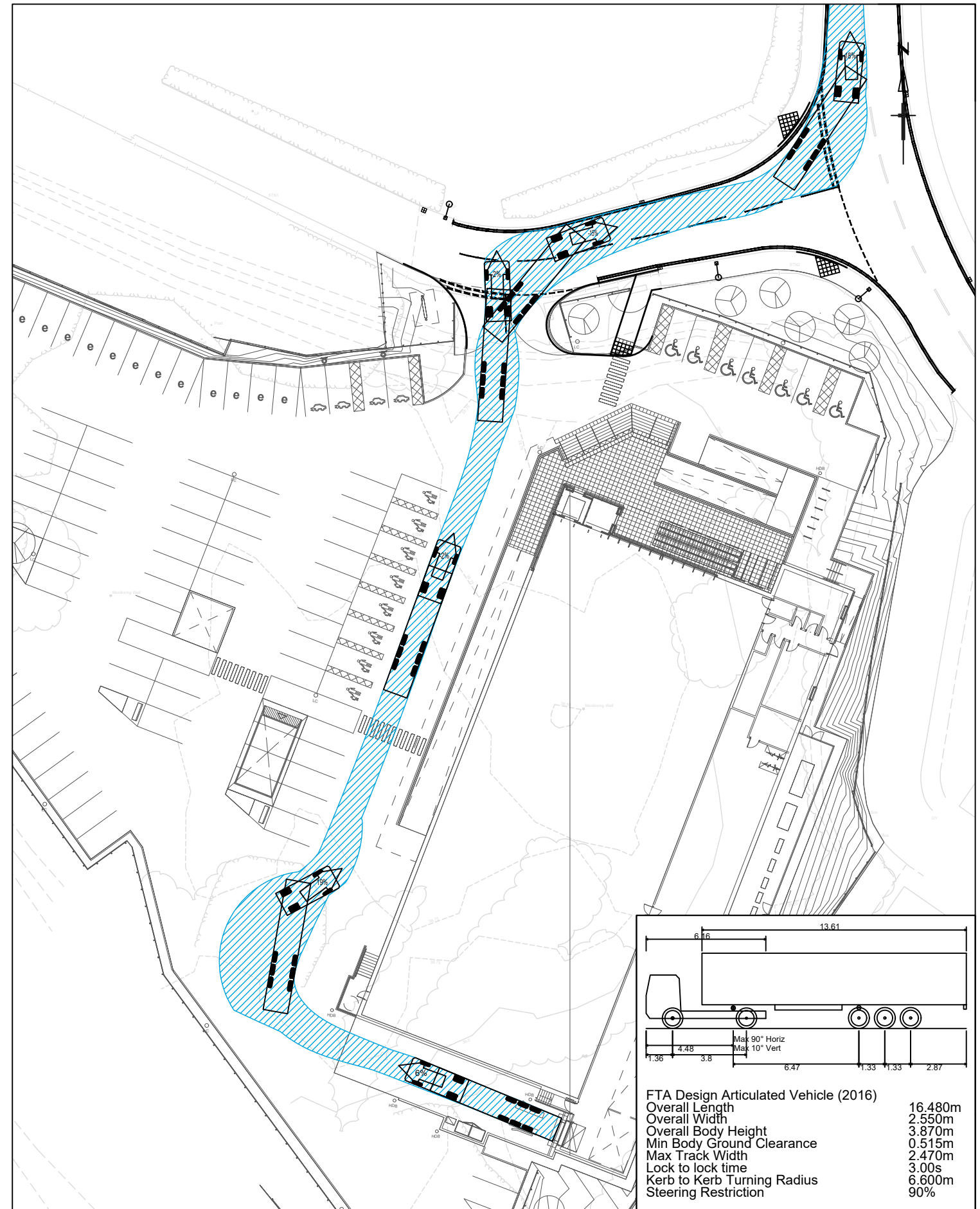
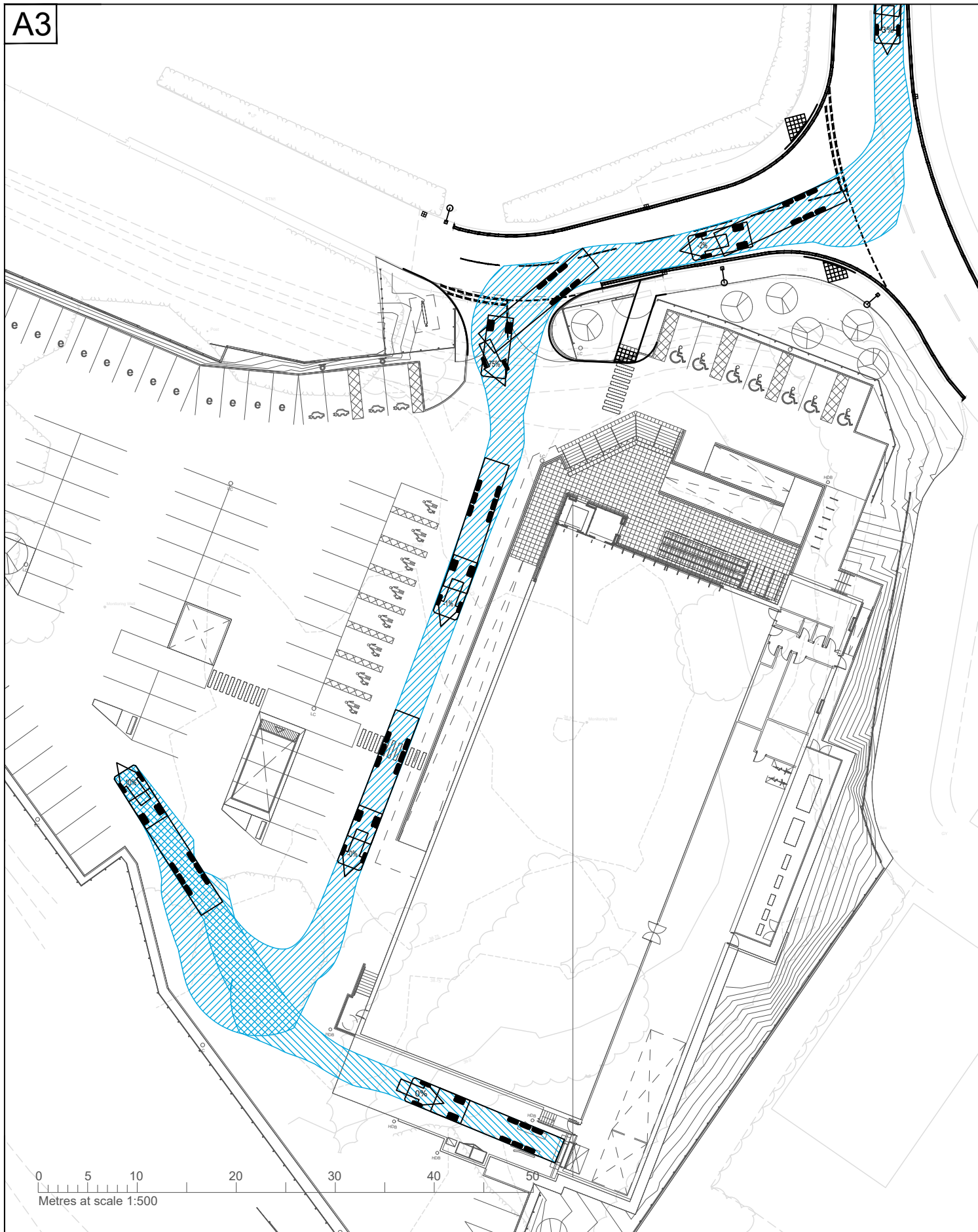
REVIEW

The site will be operated in accordance with the approved delivery and servicing plan from the first day of store opening and for the lifetime of the store.

Should it be felt that the objectives of the delivery and servicing plan are not being met, a review will be undertaken to investigate potential alterations to the delivery procedure.

The store manager will be responsible for the implementation and monitoring of the plan, as well as responsible for organising any review.

APPENDIX 1 – SWEPT PATH ANALYSIS



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client
ALDI STORES LTD

project
**WINNERSH
GAZELLE CLOSE
WOKINGHAM**

title
**SWEPT PATH ANALYSIS
FTA DESIGN ARTICULATED VEHICLE**

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