

**SGN**

Your gas. Our network.

**Know what's below**

Protecting you and your family

## Protecting you and your family

Are you planning on carrying out any home improvements such as building a conservatory, an extension, a new pond, decking, concreting, landscaping, fencing or planting trees in your garden? You must make sure you have drawings/maps showing any pipes or cables around your home. To obtain copies of our gas drawings/maps please visit our **Dig safely** pages on [sgn.co.uk](http://sgn.co.uk) and follow the link to our online system.

**This service is free of charge.**

Our Dig safely page is also where you'll find advice on any protective measures you may need to take before you start work, whether you're planning on doing it yourself or hiring a professional.

Damaging gas pipes is dangerous and could lead to a fire or an explosion. It could also cause large-scale loss of gas supply to the local community and is potentially very expensive.



## Responsibilities

It's the responsibility of whoever is doing the work to make sure they've complied with the relevant legislation and Health and Safety Executive (HSE) guidance.

In practice, this means anyone carrying out work must obtain a copy of any available colour drawings showing the position of buried utilities for reference before and during the project.

#### Non-recording of service pipes >

Individual service pipes are not normally recorded on gas network drawings. This is accepted practice and reinforced by guidance given in Design, construction and installation of service pipes – approved code of practice, published by the HSE, and IGE/TD/4 – Gas Services, published by the Institute of Gas Engineers and Managers.

## What you need to do when planning a conservatory or house extension, landscaping, fencing or any other groundworks

It's the responsibility of whoever is undertaking the work to check with utility companies before the work starts.

If you're planning any building or digging work remember that gas pipes, power cables, water pipes and sewers all run underground and could be right beneath your feet. Construction or excavation work can damage underground services or prevent further maintenance.

Remember that obtaining planning permission or a building warrant from your local authority doesn't normally involve consultation with utility companies so you should get in touch with them when you start planning your project. This will help keep everyone safe.

Please visit our **Dig safely** pages on [sgn.co.uk](http://sgn.co.uk) for more information and our online mapping system.



< Service entry

### Gas services/work in gardens

If you're going to be carrying out work around your home, or a third party is carrying out work on your behalf and you have requested a map from us, **your own gas service may not be marked**. The simplest way to understand the location of your gas service is to know where it enters your house, as pictured.

Your gas service pipe usually takes the shortest route to the gas main, as shown on the sample network map/drawing above.

If you're unsure and need further help, please contact us and we'll arrange for a Plant Protection officer to contact you.



Any damage, however minor, must be reported to the National Gas Emergency Service

## Planting a tree or landscaping your garden

### Tree roots can damage utilities.

If you're planting trees or shrubs, make sure you consider the type of plant, root type and their location in relation to buried gas pipes to avoid any damage. We may need access to repair and maintain our pipes and equipment in the future, and we reserve the right to remove any tree or bush if we need to.

## What happens if you damage a pipe?

### If you damage a gas pipe:

- Call the National Gas Emergency Service on 0800 111 999 immediately
- **DON'T** attempt to make repairs yourself
- **DON'T** handle or attempt to alter the position of the exposed pipe

### Damaging a gas pipe can result in:

- Major fire/explosion leading to death or serious injury
- Asphyxiation due to gas exposure leading to death or serious injury
- Loss of gas supply to individuals or communities
- Financial costs to you for repair and remedial work
- Enforcement action by the HSE

We will recover all reasonable costs incurred in repairing damaged gas pipes.

# Delivering gas safely, reliably and efficiently

## Your safety is our top priority

We manage the network that distributes natural and green gas to over 5.9 million customers in Scotland and the south of England.

We own and operate 74,000km of gas mains, and associated plant and equipment. We're committed to delivering gas safely, reliably and efficiently to every one of our customers.

Accidental damage to our pipes could put you or members of the public at risk.



All our engineers and contractors carry a photo ID card with our company logo on it. Don't be afraid to check with our Security team on **0800 015 5170** that the person on your property is supposed to be there.



Service entry



Meter box

# Help

If you're planning any work on or around your property and you need more information, you'll find everything you need on our Dig Safely pages.



[sgn.co.uk](https://www.sgn.co.uk)



0800 912 1722

**Smell gas? 0800 111 999**

## Follow these six steps if you smell gas:



DO open windows and doors to help ventilate the gas



DO turn off the gas supply at the meter and make sure any gas appliances are turned off



DO call the **National Gas Emergency number on 0800 111 999**. Lines are open 24 hours a day, 365 days a year



DON'T smoke or use any naked flames



DON'T touch any electrical switches. Turning a switch on or off could ignite a gas leak



DON'T enter a cellar if you smell gas, even if your gas meter is located in the cellar



# Safety Advice - Valves



## Guidance when undertaking work near gas valves in our network areas

SGN manages the network that distributes gas to 5.8 million homes and businesses across Scotland and the south of England.

Due to a manufacturing issue, we are currently replacing or upgrading certain valve types that are at risk of bolt failure. In extreme cases, this can lead to gas escapes. This is a safety hazard and we have produced this guide to ensure you undertake adequate safety precautions when working near gas valves.

## Identifying gas valves

The images below are an illustration of typical gas valves. Please note, valves come in various colours, shapes and sizes, and you may come across a valve that looks different to those found in the images.



## What should you do?

When planning to work in our network areas, please observe the following points:

1. You must contact us before starting any work activity within **3.0m** of a gas valve identified on our maps.
2. If an unexpected gas valve is exposed you must immediately stop excavation works and report this to us.
3. To protect yourself against the risks associated with exposing a valve, we advise that you contact us when in doubt.

## Contact details

If you require further information or need assistance please contact us:

Safety Admin Team: **0800 912 1722**  
[plantlocation@sgn.co.uk](mailto:plantlocation@sgn.co.uk)

Valve enquiries will be forwarded to a local engineer who will provide further safety information.

Atkins Ltd  
Stats Enquiries Team The Hub  
500 Park Avenue  
BRISTOL  
BS32 4RZ

**Search address supplied** Site off Hyde End Road, Shinfield  
RG2 9EP

**Your reference** 217896/YG

**Our reference** ALS/ALS Standard/2024\_4942160

**Search date** 8 February 2024

## Notification of Price Changes

From 1<sup>st</sup> April 2023 Thames water Property Searches will be increasing the prices of its CON29DW, CommercialDW Drainage & Water Enquiries and Asset Location Searches. Historically costs would rise in line with RPI but as this currently sits at 14.2%, we are capping it at 10%.

Customers will be emailed with the new prices by January 1<sup>st</sup> 2023.

Any orders received with a higher payment prior to the 1<sup>st</sup> April 2023 will be non-refundable. For further details on the price increase please visit our website at [www.thameswater-propertysearches.co.uk](http://www.thameswater-propertysearches.co.uk)



Thames Water Utilities Ltd  
Property Searches, PO Box 3189, Slough SL1 4WW



[searches@thameswater.co.uk](mailto:searches@thameswater.co.uk)  
[www.thameswater-propertysearches.co.uk](http://www.thameswater-propertysearches.co.uk)



0800 009 4540



**Search address supplied:** Site off Hyde End Road, Shinfield, RG2 9EP

Dear Sir / Madam

**An Asset Location Search is recommended when undertaking a site development.** It is essential to obtain information on the size and location of clean water and sewerage assets to safeguard against expensive damage and allow cost-effective service design.

The following records were searched in compiling this report: - the map of public sewers & the map of waterworks. Thames Water Utilities Ltd (TWUL) holds all of these.

This search provides maps showing the position, size of Thames Water assets close to the proposed development and also manhole cover and invert levels, where available.

Please note that none of the charges made for this report relate to the provision of Ordnance Survey mapping information. The replies contained in this letter are given following inspection of the public service records available to this company. No responsibility can be accepted for any error or omission in the replies.

You should be aware that the information contained on these plans is current only on the day that the plans are issued. The plans should only be used for the duration of the work that is being carried out at the present time. Under no circumstances should this data be copied or transmitted to parties other than those for whom the current work is being carried out.

Thames Water do update these service plans on a regular basis and failure to observe the above conditions could lead to damage arising to new or diverted services at a later date.

## **Contact Us**

If you have any further queries regarding this enquiry please feel free to contact a member of the team on 0800 009 4540, or use the address below:

Thames Water Utilities Ltd  
Property Searches  
PO Box 3189  
Slough  
SL1 4WW

Email: [searches@thameswater.co.uk](mailto:searches@thameswater.co.uk)

Web: [www.thameswater-propertysearches.co.uk](http://www.thameswater-propertysearches.co.uk)

## **Waste Water Services**

**Please provide a copy extract from the public sewer map.**

The following quartiles have been printed as they fall within Thames' sewerage area:

SU7367SE  
SU7367NW  
SU7367SW  
SU7366NW  
SU7267NE  
SU7267SE  
SU7266NE

Enclosed is a map showing the approximate lines of our sewers. Our plans do not show sewer connections from individual properties or any sewers not owned by Thames Water unless specifically annotated otherwise. Records such as "private" pipework are in some cases available from the Building Control Department of the relevant Local Authority.

Where the Local Authority does not hold such plans it might be advisable to consult the property deeds for the site or contact neighbouring landowners.

This report relates only to sewerage apparatus of Thames Water Utilities Ltd, it does not disclose details of cables and or communications equipment that may be running through or around such apparatus.

The sewer level information contained in this response represents all of the level data available in our existing records. Should you require any further Information, please refer to the relevant section within the 'Further Contacts' page found later in this document.

The following quartiles have not been printed as they contain no assets:

SU7366NE

For your guidance:

- The Company is not generally responsible for rivers, watercourses, ponds, culverts or highway drains. If any of these are shown on the copy extract they are shown for information only.
- Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an 'as constructed' record. It is recommended these details be checked with the developer.

## **Clean Water Services**

**Please provide a copy extract from the public water main map.**

The following quartiles have been printed as they fall within Thames' water area:

SU7367NW  
SU7367SW  
SU7366NW  
SU7267NE  
SU7267SE  
SU7266NE

Enclosed is a map showing the approximate positions of our water mains and associated apparatus. Please note that records are not kept of the positions of individual domestic supplies.

For your information, there will be a pressure of at least 10m head at the outside stop valve. If you would like to know the static pressure, please contact our Customer Centre on 0800 316 9800. The Customer Centre can also arrange for a full flow and pressure test to be carried out for a fee.

The following quartiles have not been printed as they contain no assets:

SU7366NE  
SU7367SE

For your guidance:

- Assets other than vested water mains may be shown on the plan, for information only.
- If an extract of the public water main record is enclosed, this will show known public water mains in the vicinity of the property. It should be possible to estimate the likely length and route of any private water supply pipe connecting the property to the public water network.

### **Payment for this Search**

A charge will be added to your suppliers account.

## **Further contacts:**

### **Waste Water queries**

Should you require verification of the invert levels of public sewers, by site measurement, you will need to approach the relevant Thames Water Area Network Office for permission to lift the appropriate covers. This permission will usually involve you completing a TWOSA form. For further information please contact our Customer Centre on Tel: 0845 920 0800. Alternatively, a survey can be arranged, for a fee, through our Customer Centre on the above number.

If you have any questions regarding sewer connections, budget estimates, diversions, building over issues or any other questions regarding operational issues please direct them to our service desk. Which can be contacted by writing to:

Developer Services (Waste Water)  
Thames Water  
Clearwater Court  
Vastern Road  
Reading  
RG1 8DB

Tel: 0800 009 3921  
Email: [developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk)

### **Clean Water queries**

Should you require any advice concerning clean water operational issues or clean water connections, please contact:

Developer Services (Clean Water)  
Thames Water  
Clearwater Court  
Vastern Road  
Reading  
RG1 8DB

Tel: 0800 009 3921  
Email: [developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk)



The width of the displayed area is 500m and the centre of the map is located at OS coordinates 473750,167250

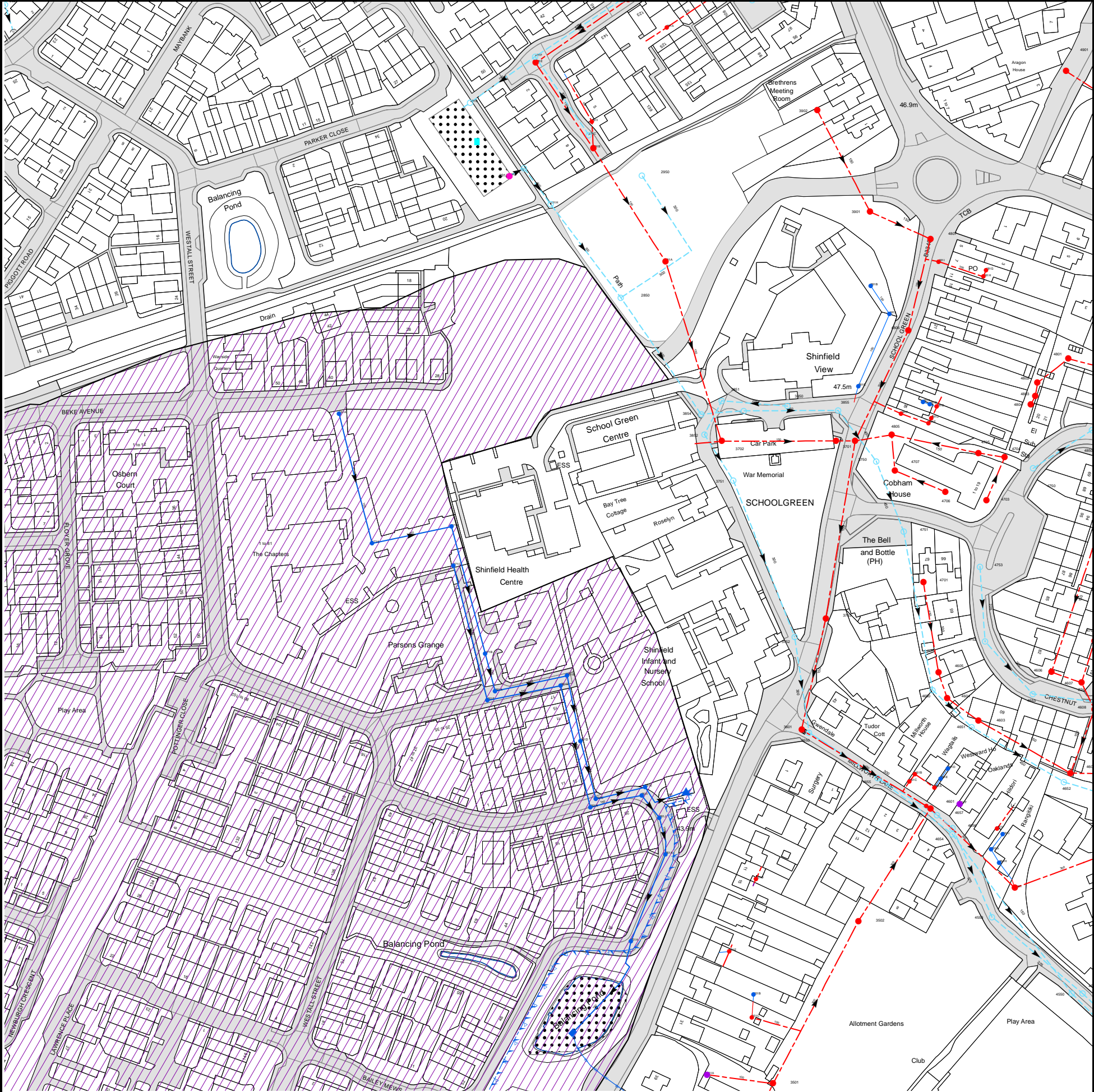
The position of the apparatus shown on this plan is given without obligation and warranty, and the accuracy cannot be guaranteed. Service pipes are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Thames Water for any error or omission. The actual position of mains and services must be verified and established on site before any works are undertaken.

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NB. Levels quoted in metres Ordnance Newlyn Datum. The value -9999.00 indicates that no survey information is available

Manhole Reference	Manhole Cover Level	Manhole Invert Level
5301	41.97	39.87
5402	41.6	39.47
6401	41.89	39.36
5401	42.16	39.62
5451	42.15	40.78
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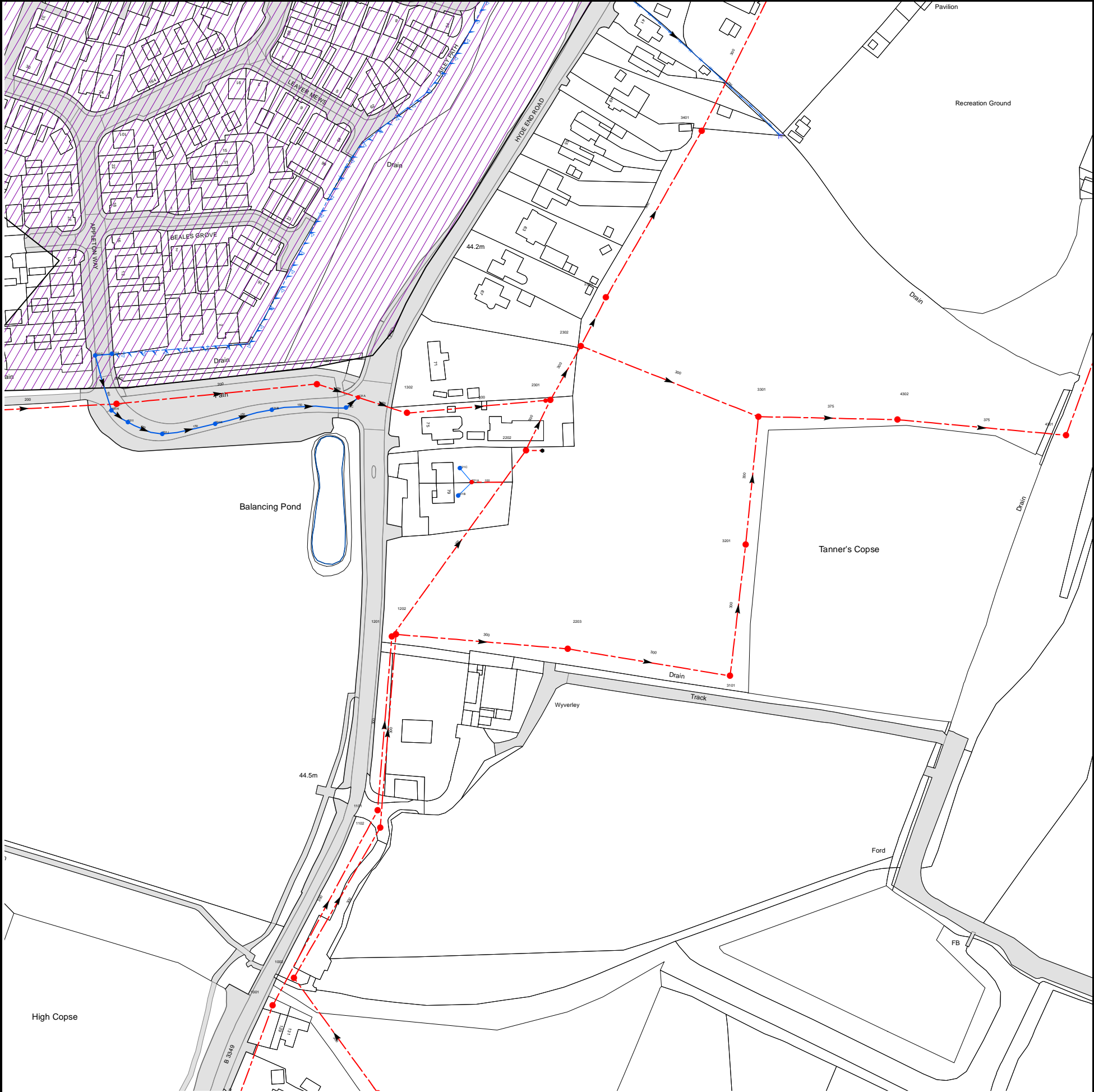
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Manhole Reference	Manhole Cover Level	Manhole Invert Level
3901	47.81	46.5
4901	46.38	44.76
3701	45.11	43.6
381C	n/a	n/a
381B	n/a	n/a
3750	45.11	43.2
481J	n/a	n/a
4805	45.32	43.84
4707	45.27	44.27
481F	n/a	n/a
4806	46.41	44.93
481A	n/a	n/a
481E	n/a	n/a
481B	n/a	n/a
4807	46.83	45.59
481D	n/a	n/a
481C	n/a	n/a
481I	n/a	n/a
4706	45.32	44.73
4705	45.22	44.2
481H	n/a	n/a
481G	n/a	n/a
4703	45.06	44.69
4704	44.89	44.32
4804	45.72	45.23
4750	n/a	n/a
4803	45.76	45.08
4802	45.72	44.88
4801	45.35	44.39
5709	44.3	43.36
4850	44.65	43.36
4655	43.38	42.51
4751	44.63	42.91
461C	n/a	n/a
461B	n/a	n/a
4701	44.64	43.6
4601	43.09	40.28
4650	43.86	42.57
461A	n/a	n/a
4657	43.02	41.41
4605	43.74	42.69
461E	n/a	n/a
4604	43.66	42.47
461D	n/a	n/a
4654	42.9	42.15
4656	42.87	41.34
461F	n/a	n/a
4651	43.58	42.3
4603	43.34	42.22
4753	44.04	43.26
4752	43.52	42.27
461G	n/a	n/a
461I	n/a	n/a
461J	n/a	n/a
4653	43.01	42.09
4606	43.47	42.36
4652	43.02	42.09
4602	43.09	41.27
4607	43.18	41.83
4608	42.71	41.51
4702	43.33	42.14
4552	42.79	41.02
4550	42.79	41.87
3502	43.49	40.46
4553	42.65	41.2
4501	42.85	40.16
461H	n/a	n/a
371A	n/a	n/a
3852	46.11	43.98
3854	46.35	43.71
181A	n/a	n/a
3853	n/a	n/a
3855	45.72	43.28
3850	n/a	n/a
3851	46.15	44.12
2850	46.88	43.92
381A	46.56	45.29
291H	48.5	45.6
291D	48.68	46.05
2950	48.72	46.87
291A	48.58	45.94
291B	48.01	45.83
291C	48.11	46.92
291I	n/a	n/a
3902	48.24	47.18
291G	49.29	46.21
291E	48.82	46.14
291F	48.87	46.35
391A	n/a	n/a
301D	48.78	47.57

Manhole Reference	Manhole Cover Level	Manhole Invert Level
201E	49.22	46.9
201A	49.28	46.56
171A	n/a	n/a
271A	n/a	n/a
271C	n/a	n/a
271B	n/a	n/a
261F	n/a	n/a
261A	n/a	n/a
261G	n/a	n/a
261B	n/a	n/a
261D	n/a	n/a
3702	46.32	44.73
3751	46.04	43.83
3752	44.4	42.32
3601	43.85	42.42
3650	43.87	41.99
3703	44.38	42.86
3501	43.62	40.69
351A	n/a	n/a
351C	n/a	n/a
351B	n/a	n/a
351E	n/a	n/a
251A	n/a	n/a
351D	n/a	n/a
361A	n/a	n/a
261J	n/a	n/a
261H	n/a	n/a
261C	n/a	n/a
261I	n/a	n/a
261E	n/a	n/a
9021	53.23	51.64
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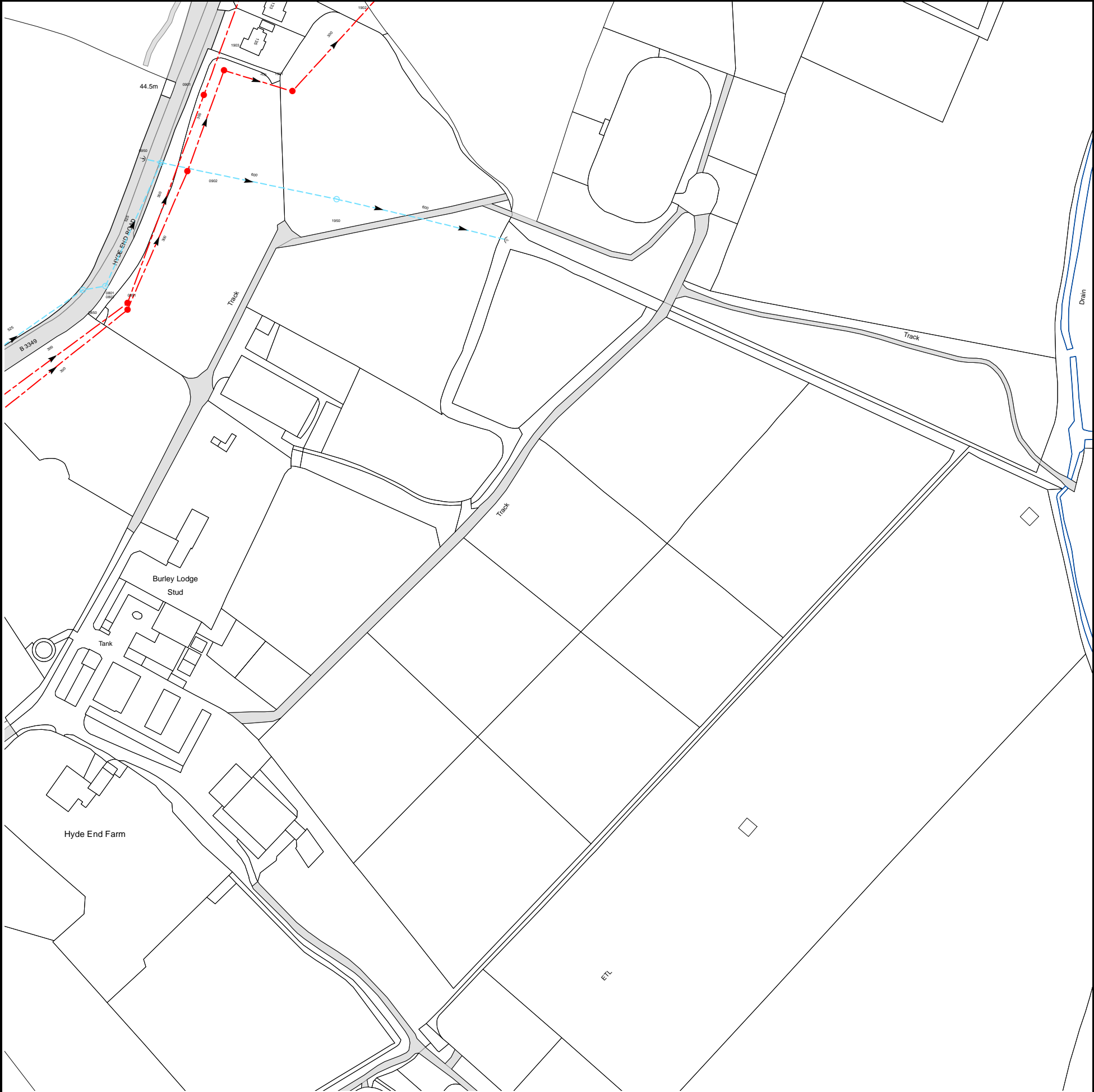
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Manhole Reference	Manhole Cover Level	Manhole Invert Level
4301	41.73	40.09
4302	42.41	40.26
031A	n/a	n/a
1301	44.72	43.03
2302	43.52	41.22
2303	43.53	41.17
3401	43.12	40.85
1001	45.1	42.35
1002	44.86	41.92
1102	44.44	41.61
1101	44.78	42.03
3101	42.95	40.82
2203	43.47	41.06
1201	44.97	41.74
1202	44.94	41.32
3201	42.99	40.65
221B	n/a	n/a
221A	n/a	n/a
221C	n/a	n/a
2202	44.42	41.47
031J	n/a	n/a
031K	n/a	n/a
3301	42.85	40.44
1302	44.22	42.74
131B	n/a	n/a
131C	n/a	n/a
2301	43.9	41.41
131A	n/a	n/a
031I	n/a	n/a
031H	n/a	n/a
0301	45.76	43.71
031G	n/a	n/a

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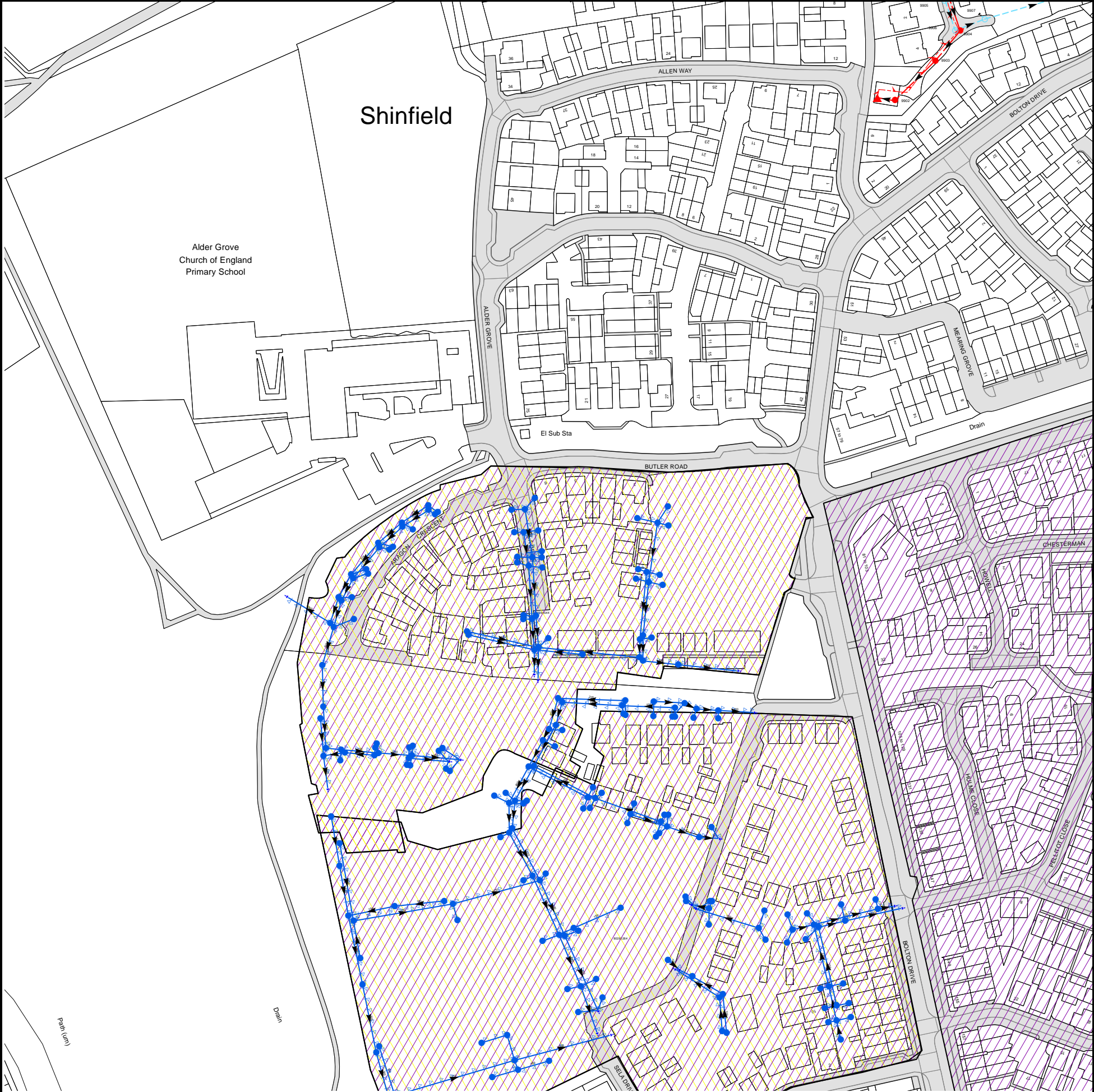
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Manhole Reference	Manhole Cover Level	Manhole Invert Level
1950	43.56	42.46
0902	44.29	42.55
0901	44.62	42.63
1901	44.09	42.32
1903	44.57	42.42
1902	43.96	42.12
0802	44.35	42.77
0801	44.33	42.92
0850	44.47	43.35
0851	44.68	43.37
0950	44.49	43.04
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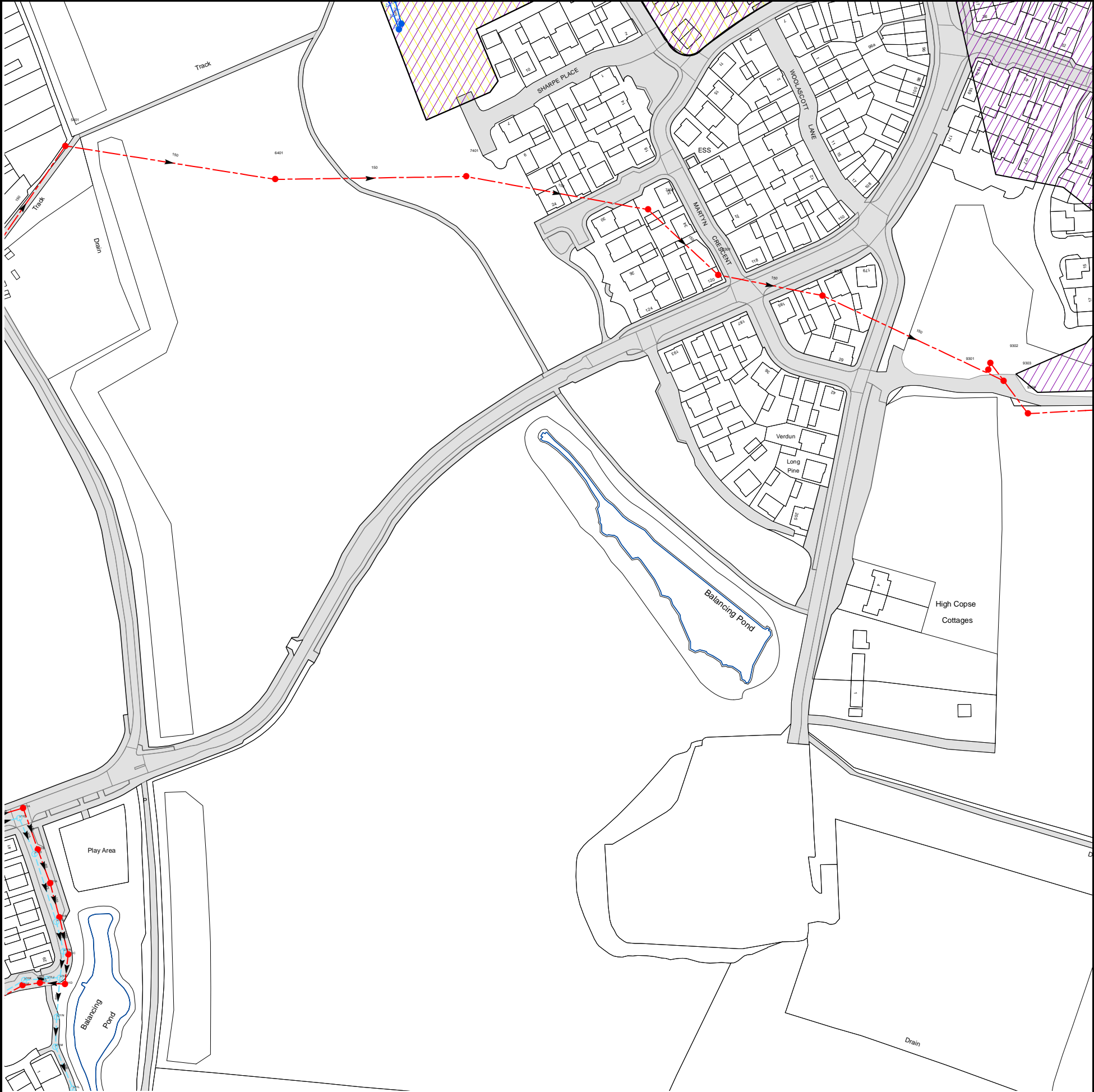
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[illegible]



Manhole Reference	Manhole Cover Level	Manhole Invert Level
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
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n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
9903	53.37	51.18
9905	53.81	52
9906	53.4	51.91
9904	53.41	51.29
9907	53.5	51.75
9902	53.09	n/a
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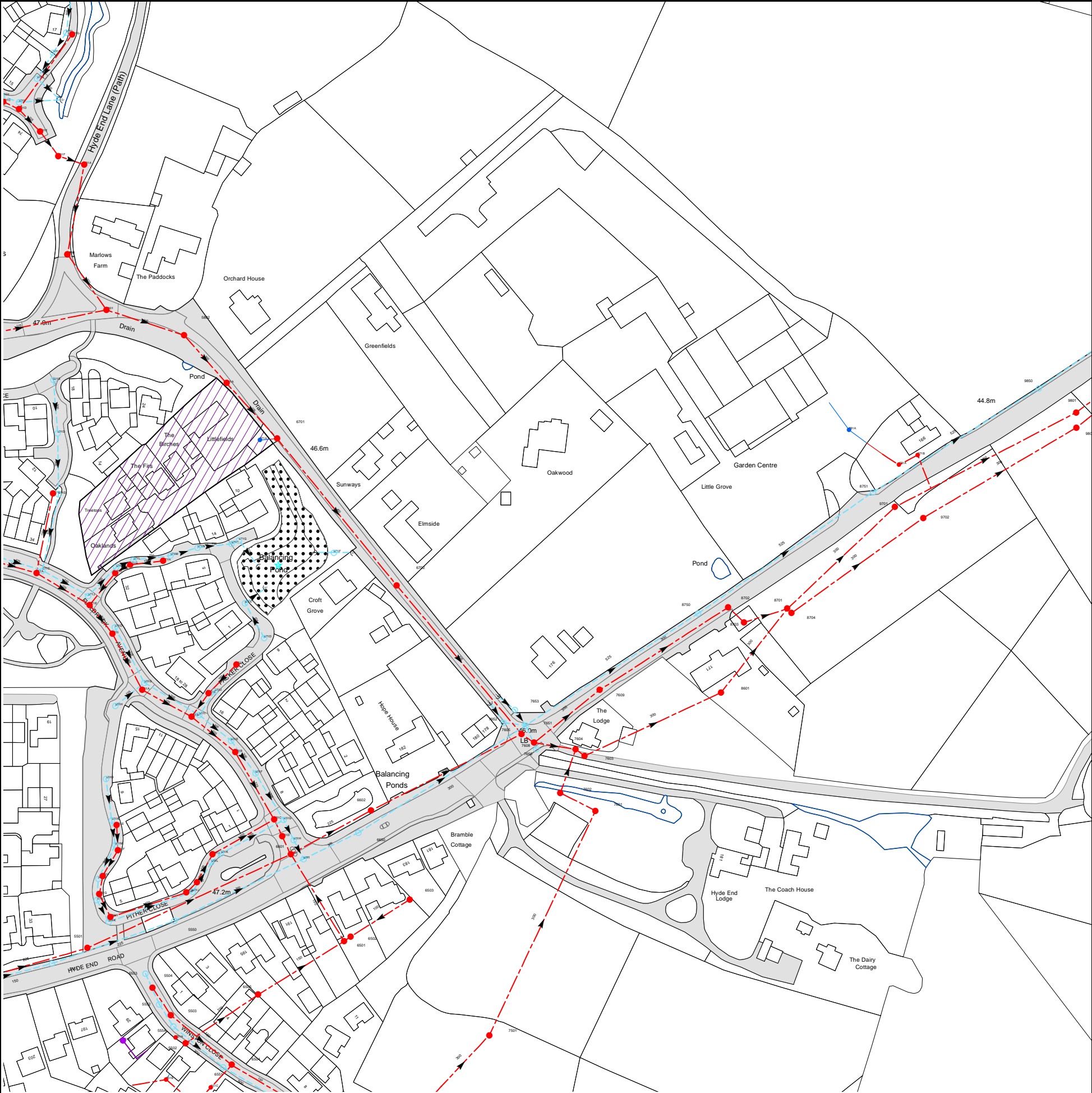
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Manhole Reference	Manhole Cover Level	Manhole Invert Level
8301	47.94	45.58
7402	48.08	45.91
6401	n/a	n/a
7401	48.63	46.29
5401	49.24	47.22
n/a	n/a	n/a
n/a	n/a	n/a
n/a	n/a	n/a
8302	47.46	45.1
501G	n/a	n/a
501B	n/a	n/a
501A	n/a	n/a
511D	n/a	n/a
511B	n/a	n/a
511C	n/a	n/a
511A	n/a	n/a
501M	n/a	n/a
501N	n/a	n/a
501F	n/a	n/a
501D	n/a	n/a
501E	n/a	n/a
501K	n/a	n/a
501J	n/a	n/a
501I	n/a	n/a
501C	n/a	n/a
501H	n/a	n/a
9304	46.39	44.3
9303	46.6	44.49
9301	46.62	45.94
9302	46.64	45.8
501L	n/a	n/a
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The width of the displayed area is 500m and the centre of the map is located at OS coordinates 472750,166750

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NB. Levels quoted in metres Ordnance Newlyn Datum. The value -9999.00 indicates that no survey information is available

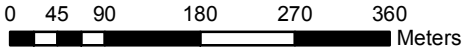
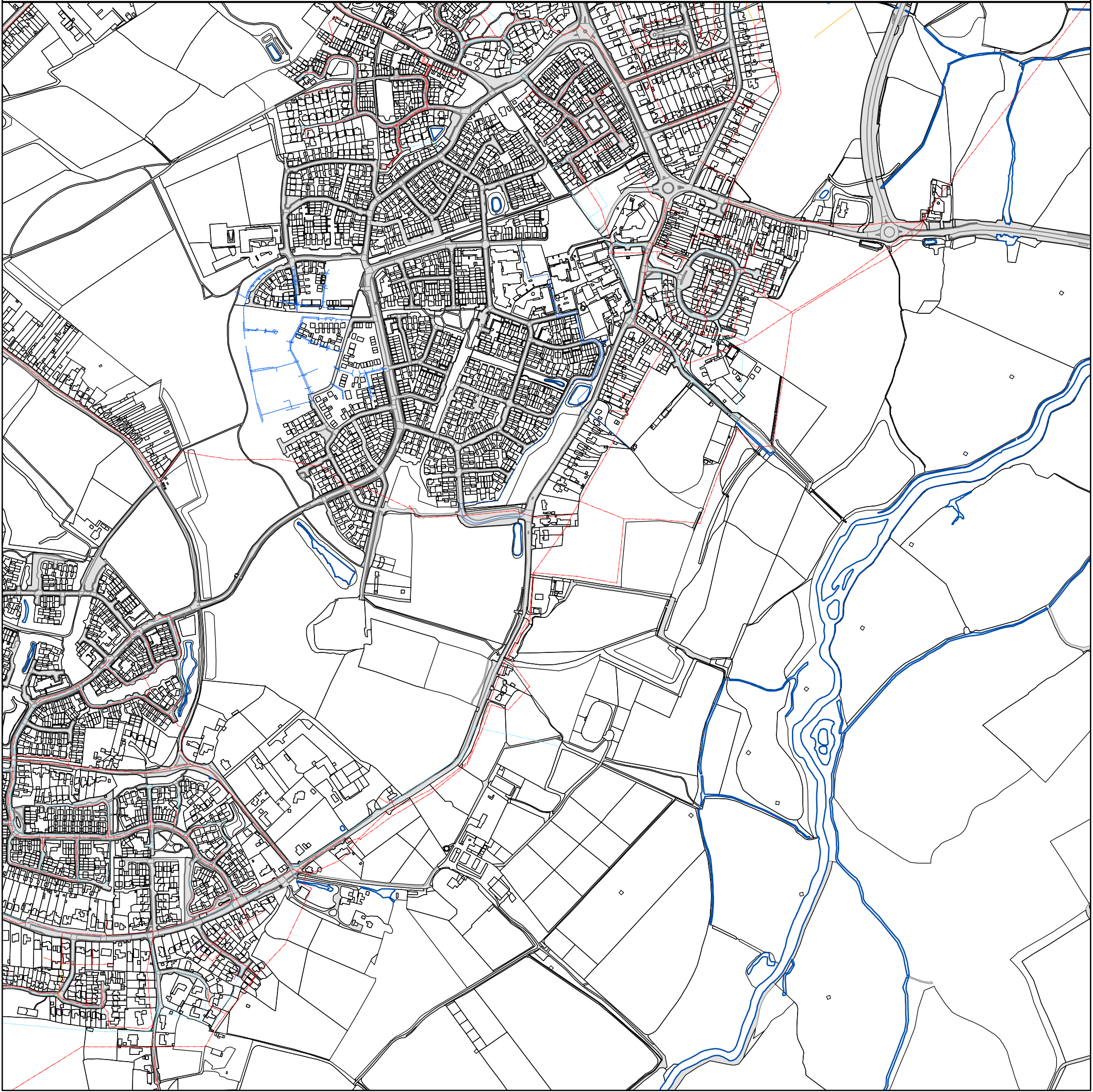
Manhole Reference	Manhole Cover Level	Manhole Invert Level
8703	45.96	43.69
8704	45.76	43.56
8701	45.79	43.67
9702	45.3	43.32
9701	45.52	43.47
8751	45.27	44.12
971A	n/a	n/a
971B	n/a	n/a
881A	n/a	n/a
9802	44.97	43.06
9801	45.01	43.2
9850	44.74	43.62
591H	n/a	n/a
591C	n/a	n/a
591I	n/a	n/a
591D	n/a	n/a
591J	n/a	n/a
591E	n/a	n/a
591K	n/a	n/a
581E	48.72	47.51
591F	n/a	n/a
591L	n/a	n/a
581C	n/a	n/a
581B	n/a	n/a
591G	n/a	n/a
591A	n/a	n/a
5801	47.607	45.727
5802	47.482	45.652
581A	n/a	n/a
571A	48.25	45.59
571C	48.48	46.69
561H	47.83	46.53
6702	46.538	44.638
7653	n/a	n/a
7609	45.96	44.04
8750	45.9	44.24
8601	45.91	43.84
8702	45.73	43.74
571B	49.03	47.21
581D	48.62	47.42
571D	48.5	47.3
571J	48.29	46.64
571E	48.3	45.47
571I	n/a	n/a
571O	48.19	46.66
571F	n/a	n/a
571K	48.35	46.59
571G	n/a	n/a
571L	48.37	46.57
571H	n/a	n/a
571M	48.34	46.55
571N	48.22	46.5
561I	48.03	46.23
561C	n/a	n/a
561J	n/a	n/a
661E	47.82	46.17
671C	48.14	46.46
661B	n/a	n/a
661A	n/a	n/a
671G	48.1	46.46
671E	n/a	n/a
661F	47.62	46.08
671A	47	45.3
671D	n/a	n/a
6701	46.82	45.02
671F	n/a	n/a
661C	n/a	n/a
661D	n/a	n/a
661G	47.31	45.98
6601	47.04	44.75
661H	47.02	45.87
661I	46.84	45.81
6501	47.09	45.35
6502	47.25	45.6
6650	46.85	45.63
6602	46.76	44.47
6503	47.11	46.06
7501	46.81	44.52
7652	46.23	45.33
7605	46.13	44.03
7651	46.14	44.92
7608	46.15	44.12
7650	46.22	45.28
7602	n/a	n/a
7604	46.16	n/a
7603	46.1	44.1
7601	46.27	n/a
551C	n/a	n/a
551B	n/a	n/a
6551	47.73	46.39

Manhole Reference	Manhole Cover Level	Manhole Invert Level
6504	47.69	45.58
5502	47.86	46.45
551A	n/a	n/a
5554	47.9	46.49
5503	47.88	46.11
5552	47.87	46.52
6505	n/a	n/a
5504	47.79	46.27
5553	47.75	46.66
5550	47.51	46.29
551F	n/a	n/a
551J	47.89	46.21
551E	n/a	n/a
561L	47.67	46.14
561D	n/a	n/a
561K	47.31	46.79
561B	n/a	n/a
561A	n/a	n/a
561G	48.03	46.36
551D	n/a	n/a
5551	47.87	46.69
5501	48.11	45.26
551K	47.91	46.37
551H	n/a	n/a
551L	47.79	46.42
551G	n/a	n/a
551M	47.76	46.45
551I	n/a	n/a
561F	n/a	n/a
561M	47.86	46.52
561E	n/a	n/a
561N	47.97	46.67
561O	47.99	46.78
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Scale: 1:7161  
Width: 2000m  
Printed By: TSOMASUN  
Print Date: 09/02/2024  
Map Centre: 473202,167258  
Grid Reference: SU7367SW

Comments:

# ALS/ALS Standard/2024\_4942160

NB: Level quoted in metres Ordnance Newlyn Datum. The value -9999.00 indicates no Survey information is available.

REFERENCE	COVER LEVEL	INVERT LEVEL
9002	55.26	52.13
9021	53.23	51.64
0039	55.04	53.14
0040	54.89	53.26
9012	55.2	52.42
9010	55.2	51.98
9101	56.47	53.06
4203	52.69	51.41
3451	49.26	37.38
3554		
3404	49.32	47.25
3406	49.26	47.9
1902	43.96	42.12
1201	44.97	41.74
7609	45.96	44.04
2451		47.7
2303	43.53	41.17
4307	48.2	46.6
4402	48.24	46.04
4403	48.17	46.19
3405	49.25	47.99
4801	48.198	46.528
4301	48.39	
7652	46.23	45.33
8301	47.94	45.58
1001	45.1	42.35
6650	46.85	45.63
6405	47.58	44.76
9801	45.01	43.2
9301	46.62	45.94
2302	43.52	41.22
7602		
0301	45.76	43.71
0801	44.33	42.92
1002	44.86	41.92
3350	48.35	46.85
3454	48.5	47.01
4402	49.31	47.9
1302	44.22	42.74
5502	47.86	46.45
2550	49.5	47.9
1903	44.57	42.42
2501	49.46	47.69
2402	49.23	48.48
4404	48.41	47.34
4308	48.1	46.57
6401	47.62	44.7
7401	48.63	46.29
3456		
3401	49.36	48.48
2401	49.18	48.13
6505		
2203	43.47	41.06
2801	49.44	47.89
6403	47.45	45.19
6404	47.79	45.07
2502	50.36	49.13
5552	47.87	46.52
5553	47.75	46.66
0901	44.62	42.63
3450	49.27	47.5
5554	47.9	46.49
5550	47.51	46.29
5402	47.35	45.91
9701	45.52	43.47
8750	45.9	44.24
3455	48.8	47.61
6551	47.73	46.39
4353	47.95	46.09
4301	49.22	47.61
3453	48.41	47.13
2202	44.42	41.47
7402	48.08	45.91
5551	47.87	46.69
8702	45.73	43.74
2301	43.9	41.41
4304	48.09	46.53
4550	48.11	47.11
4454	47.98	46.41
7604	46.16	
7601	46.27	

REFERENCE	COVER LEVEL	INVERT LEVEL
9020	53.59	51.68
0045	55.07	52.57
0038	54.94	52.6
9103	56.75	55.19
9106	56.73	55.33
8008	56.19	53.62
4202	52.56	51.2
4204	52.7	51.59
3501	48.99	46.97
3555		
3351		
3550	48.96	47.26
1102	44.44	41.61
1202	44.94	41.32
2403	49.29	48.26
5452	47.67	46.31
4401	48.3	45.93
4302	48.52	46.71
4551	48.19	46.52
4552	48.22	46.52
9304	46.39	44.3
4355	48.31	46.81
7501	46.81	44.52
7653		
8601	45.91	43.84
6502	47.25	45.6
6602	46.76	44.47
6702	46.538	44.638
9802	44.97	43.06
9302	46.64	45.8
2202	53.27	51.55
0851	44.68	43.37
0802	44.35	42.77
1901	44.09	42.32
8704	45.76	43.56
3502	48.59	46.33
3352		46.6
3457		
5401	47.22	45.51
5302	46.99	45.14
2501	51.06	49.54
2350		
2450	49.23	47.9
3551	48.56	46.92
4306	48.5	47.16
4303	48.2	46.65
6503	47.11	46.06
3501	49.73	48.79
3408	48.41	47.44
3409		
2202		
9303	46.6	44.49
2201	42.91	41.9
5501	48.11	45.26
6452	47.46	46.23
6501	47.09	45.35
5504	47.79	46.27
5301	47.26	45.21
5303	46.92	45.1
3401	43.12	40.85
5503	47.88	46.11
5451	47.39	45.95
5450	47.19	45.79
8751	45.27	44.12
9702	45.3	43.32
4350	48.29	46.59
5352	47.24	45.56
6504	47.69	45.58
4451	48.04	45.84
4450	48.02	45.77
0850	44.47	43.35
8302	47.46	45.1
5453	47.91	46.6
5401	49.24	47.22
8703	45.96	43.69
4501	48.43	45.59
4352	48.09	46.23
4202	48.29	46.96
4452		
7603	46.1	44.1
4401	49.27	48.14

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REFERENCE	COVER LEVEL	INVERT LEVEL
8701	45.79	43.67
4556		
7651	46.14	44.92
7650	46.22	45.28
3301	48.83	47.48
3407	48.59	47.62
1950	43.56	42.46
6450	47.89	45.95
6406	47.49	45.33
6402	47.43	44.94
9850	44.74	43.62
6705	42.27	40.75
5755	43.03	42.08
8804	40.71	38.57
4701	44.64	43.6
3104	51.32	49.35
3201	51.68	50.05
6401	41.89	39.36
6501	41.37	39.19
3103	51.34	49.09
3601	43.85	42.42
5603	42.8	40.17
3902	48.24	47.18
5103	47.86	46.64
5704	43.79	42.39
5702	42.87	41.14
3209		
5003	47.22	45.59
5601	42.12	39.8
3201	42.99	40.65
5901		
5401	42.16	39.62
5701	43.36	42.51
5301	41.97	39.87
5651	42.75	41.43
5653	42.85	41.93
4606	43.47	42.36
4211		
5105		
5107	52.17	50.98
5209	52.84	51.84
5654	42.7	42
5206	52.55	51.37
4803	45.76	45.08
4653	43.01	42.09
8806	41.03	38.75
4103	52.17	51.17
4804	45.72	45.23
5709	44.3	43.36
4607	43.18	41.83
4850	44.65	43.36
4302	42.41	40.26
4806	46.41	44.93
6601	41.71	38.74
4652	43.02	42.09
4901	46.38	44.76
4210	52.95	51.38
4209	52.6	51.25
4550	42.79	41.87
4753	44.04	43.26
4752	43.52	42.27
4703	45.06	44.69
7702	41.3	39.15
3106	51.5	49.59
8801	41.777	37.957
4705	45.22	44.2
4604	43.66	42.47
4656	42.87	41.34
3105	51.21	49.8
3750	45.11	43.2
6502	41.5	38.98
4657	43.02	41.41
5006	48.68	47.89
5102	50.67	49.77
4501	42.85	40.16
461A		
351A		
461E		
5350		46.41
4201	52.02	50.95
3402	48.6	47.54

REFERENCE	COVER LEVEL	INVERT LEVEL
4305	48.04	46.3
7605	46.13	44.03
7608	46.15	44.12
1101	44.78	42.03
3452		37.22
1301	44.72	43.03
6401		
6451	47.9	45.99
6601	47.04	44.75
6453	47.46	46.31
4651	43.58	42.3
6704	42.63	41.49
5902	47.48	47.12
5753	44.19	41.87
3703	44.38	42.86
3202	52.05	50.5
6701		
6101	46.16	44.87
6001	45.49	44.32
3650	43.87	41.99
5752	44.01	41.7
5005	48.76	47.67
5001	45.45	43.86
3752	44.4	42.32
5002	47.11	45.41
5402	41.6	39.47
5703	43.55	41.78
5650	42.46	41.4
3101	42.95	40.82
3301	42.85	40.44
5750	43.62	41.78
5751	43.77	41.47
5604		
5705	43.74	42.75
5801	45.4	43.64
4213		
4212		
5652	42.65	41.65
5602	42.4	39.96
5208	52.66	51.68
5210	52.87	52.11
5205	52.19	51.27
4750		
4802	45.72	44.88
8805	41.1	38.89
8701	40.86	38.26
4704	44.89	44.32
4702	43.33	42.14
5106		
4552	42.79	41.02
4707	45.27	44.27
4751	44.63	42.91
4101	51.93	50.22
6602	41.56	39.48
4301	41.73	40.09
4105	52.36	51.63
4801	45.35	44.39
4602	43.09	41.27
4608	42.71	41.51
4206	52.94	52.18
4251	53.19	52.03
4553	42.65	41.2
7701	41.35	38.49
3502	43.49	40.46
4603	43.34	42.22
4706	45.32	44.73
4654	42.9	42.15
4205	53	51.96
3901	47.81	46.5
4655	43.38	42.51
4807	46.83	45.59
4605	43.74	42.69
5101	50.04	49.4
5801	47.607	45.727
511D		
461B		
461D		
461C		
6102		
2502	49.38	47.54
6301	47.19	45.08

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REFERENCE	COVER LEVEL	INVERT LEVEL
3501	43.62	40.69
8803	40.84	37.53
4002	49.36	47.83
5204		
7801	41.04	38.97
6801	42.19	40.73
8007	55.9	53.58
9907	53.5	51.75
9014	54.9	52.07
9903	53.37	51.18
9105	56.98	55.62
9905	53.81	52
9008	53.9	51.38
9016	55.37	53.37
9015	55.14	52.95
7113	56.11	54.84
7115	56.36	54.36
8004	55.79	53.36
8112	57.81	54.3
8003	56.38	52.83
8107	57.38	53.95
8002	56.22	52.76
8113	57.59	54.31
7116	56.59	54.26
7106	56.86	54.52
7102	56.88	54.15
8111	57.98	54.25
8011	56.63	54.02
8012	56.87	54.07
8102	57.29	53.25
8110	57.89	54.21
8109	57.57	54.15
8101	57.62	53.37
9003	55.77	54.29
9004	55.3	52.45
001A	54.4	
001C	54.86	
1001	53.38	51.72
2008	51.09	49.71
3850		
3851	46.15	44.12
301D	48.78	47.57
3853		
3102	50.12	48.34
201M	50.8	49
381A	46.56	45.29
201C	51.04	49.86
201E	49.22	46.9
201D	50.91	49.16
211B	52.64	51.06
211C	52.44	50.72
201F	50.71	48.53
211G	52.87	51.5
3854	46.35	43.71
301B	49.11	46.88
2850	46.88	43.92
201J	51.08	49.1
2102	51.87	50.87
201B	51	49.68
211E	52.8	51.49
291E	48.82	46.14
201H	51.42	48.34
2002	51.31	48.69
291D	48.68	46.05
2015	50.92	49.16
021K	58.92	57.22
921A	58.27	56.59
011A	54.82	
111B	53.83	51.98
021J	58.01	56.62
0207	57.93	54.82
011C	56.44	55.1
1209	55.74	52.85
021T	57.94	54.56
021H	57.62	56.17
011B	54.37	
1210	57	54.29
1208	55.93	53.01
121G	56.71	53.83
9038	54.91	52.32
021L	57.63	54.17

REFERENCE	COVER LEVEL	INVERT LEVEL
4102	52.02	50.62
5207	52.5	51.55
4104	52.24	51.58
5803	44.22	42.31
6802	41.73	39.21
8001	55.93	52.67
9904	53.41	51.29
9013	55.05	52.37
9104	56.99	55.41
9006	54.89	51.64
9019	54.25	52.06
9007	54.42	51.5
9906	53.4	51.91
9011	55.31	52.49
9005	55.07	52.29
7002	55.42	54.16
8010	55.69	53.95
8105	57.79	53.75
8009	56.38	53.64
7105	56.95	54.45
8114	57.43	54.41
8106	57.57	53.84
7114	56.43	54.71
7107	56.62	54.69
7001	55.23	53.63
7101	56.99	54.1
8104	57.97	53.54
8108	57.26	54.11
9009	55	51.84
8005	56.59	53.02
8006	56.93	53.13
8103	57.85	53.46
9107	56.6	55.15
9001	55.85	52.87
9108	56.42	54.96
001B	54.98	
111A	53.95	
201K	51.02	49.3
3101	49.89	48.92
3702	46.32	44.73
301C	48.79	47.15
3751	46.04	43.83
3855	45.72	43.28
3701	45.11	43.6
291H	48.5	45.6
201N	52.02	50.27
201L	50.78	49.43
0101	56.54	54.33
211A	52.66	51.15
291B	48.01	45.83
211D	52.48	51.07
201G	50.68	48.16
301A	49.2	47.33
3852	46.11	43.98
201A	49.28	46.56
201I	51.14	49.59
2950	48.72	46.87
101A	52.51	50.83
291G	49.29	46.21
201P	52.15	50.32
211F	52.28	50.82
291A	48.58	45.94
111C	53.48	51.83
201O	52.05	50
021F	57.18	54.77
9112	56.76	53.45
021M	58.03	54.13
021E	57.28	55.91
2201	55.51	52.74
0220	58.1	53.93
021R	57.64	55
1206	56.18	53.37
9102	56.62	53.2
1106	55.89	53.55
021O	57.66	55.82
021P	57.99	56.23
1114	56.19	54.16
021I	58.26	56.89
1207	56.23	53.2
9111	56.6	53.56
2101	54.39	52.47

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NB: Level quoted in metres Ordnance Newlyn Datum. The value -9999.00 indicates no Survey information is available.

REFERENCE	COVER LEVEL	INVERT LEVEL
021S	59.93	54.48
021Q	58.9	56.88
6701	46.82	45.02
581A		
5451	42.15	40.78
1204	55.71	54.24
1201	56.23	53.67
1104	54.9	52.6
1102	55.29	53.29
1202	56.25	53.91
521J		
4351	47.98	47
011E	56.78	55.8
0107	56.51	54.71
481B		
481D		
481F		
221A		
4805	45.32	43.84
0902	44.29	42.55
291C	48.11	46.92
701D		
5004	48.4	45.94
401B		
401C		
6702	42.6	41.61
5802	42.89	41.44
341D		
341B		
821A		
521L		
521H		
311A		
301E	50.88	49.81
451B		
701A		
701C		
811B		
611B		
5706	44.15	42.95
511B		
221A		
221B		
701F		
821B		
811D		
611A		
581C		
461G		
461I		
4601	43.09	40.28
641A		
281B		
201R		
321B		
441A		
441C		
011G		
011I		
011J		
611C		
441B		
441A		
971B		
381A		
481H		
351C		
591A		
371A		
481J		
581C		
351B		
581D		
581F		
271A		
261A		
261C		
261E		
131A		
031H		
031J		

REFERENCE	COVER LEVEL	INVERT LEVEL
021N	57.24	55.47
5201	49.62	48.37
5802	47.482	45.652
4802	47.666	46.126
5550	42.47	40.88
1101	55.94	53.6
1103	55.07	52.91
1203	55.89	54.05
1205	57	54.43
1105	54.98	52.33
0102		
011D	56.46	55.26
1107	55.87	53.55
481A		
481C		
481E		
451A		
3203	52	
4650	43.86	42.57
291I		
291F	48.87	46.35
811C		
4001	48.49	47.32
501A		
6703	42.51	41.54
671A		
401D		
341A		
341C		
311C		
5251	51.64	50.89
521I		
311B		
301F		
701E		
701B		
811A		
511E		
5707	44.32	42.51
5708	44.68	43.49
5104	51.68	50.07
221C		
511C		
511A		
821C		
0950	44.49	43.04
581B		
581A		
461H		
461J		
461F		
3801	48.71	46.99
201Q		
321A		
2601	51.38	49.81
441B		
011F		
011H		
911A		
9109	57	53.37
441C		
3401	48.71	47.86
881A		
971A		
481G		
481I		
351D		
581B		
381B		
381C		
351A		
9902	53.09	
581E		
171A		
271B		
261B		
261D		
031A		
031G		
031I		
031K		

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ALS/ALS Standard/2024\_4942160

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REFERENCE	COVER LEVEL	INVERT LEVEL
131B		
271C		
261G		
261I		
361A		
181A		
341F		
551A		
201S		
581G		
581I		
671A	47	45.3
581J		
551C		
521M		
641C		
641E		
241A		
811F		
711A		
341I		
351E		
551D		
281C		
351B		
501B		
811G		
371L		
361F		
281H	49.85	48.14
371K	49.54	47.34
271L	50.15	47.6
371N		
271E	50.12	46.64
261A	49.91	48.43
281F		
361J	49.34	47.79
361D	49.29	47.01
471C	49.22	47.09
271H	49.99	47.86
281J	50.25	48.05
271K	50.4	47.7
271C	50.16	47.1
271I	50.23	47.83
281G	50.24	47.71
361G		
371B	49.7	46.38
361C	49.56	47.29
271J	50.29	48.2
371P	49.12	47.86
371G	49.12	47.27
271G	50.07	47.94
471D	48.95	46.98
271B	50.04	47.2
371A	49.91	47.46
371H	49.03	47.21
371J		
551F		
661B		
561E		
551L	47.79	46.42
581D	48.62	47.42
571F		
561D		
481C		
471F	48.68	45.7
661I	46.84	45.81
551K	47.91	46.37
471K	48.76	47.43
561M	47.86	46.52
571I		
661H	47.02	45.87
561F		
561G	48.03	46.36
671C	48.14	46.46
551M	47.76	46.45
551G		
551E		
661C		
561L	47.67	46.14
571K	48.35	46.59

REFERENCE	COVER LEVEL	INVERT LEVEL
131C		
261F		
261H		
261J		
251A		
341E		
341G		
391A		
201T		
581H		
571A		
641B		
551B		
541A		
671B		
641D		
241C		
241B		
711B		
811E		
341J		
351F		
281D		
351C		
351A		
501C		
591A		
261C	50.03	47.8
361B	49.6	47.38
271M		
371Q	49.02	47.8
471A	49.17	46.03
271A	50.07	47.49
371M		
261E	50.07	48.1
281I	50.04	48.11
361A	49.61	48.35
371F		
361H		
261D	50.36	48.53
261B		48.23
261G	49.92	48.32
371O		
261F	49.92	47.97
271F	50	48.33
281K	50.23	48
471B	48.99	45.9
371I	49.56	46.83
371R	49.142	47.63
271D	50.29	47.02
371E		
361I	49.21	48.07
361E	49.28	47.85
281E		
371C	49.51	46.25
371D	49.35	46.11
661F	47.62	46.08
661A		
571G		
671D		
571H		
471G	48.85	46.93
571C	48.48	46.69
671F		
561N	47.97	46.67
561K	47.31	46.79
471E	48.77	45.77
561A		
571A	48.25	45.59
471I		
571J	48.29	46.64
481B	48.86	47.66
571D	48.5	47.3
561H	47.83	46.53
551J	47.89	46.21
661E	47.82	46.17
561O	47.99	46.78
561J		
561B		
561I	48.03	46.23
661D		

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REFERENCE	COVER LEVEL	INVERT LEVEL
571N	48.22	46.5
551I		
661G	47.31	45.98
671E		
581E	48.72	47.51
571O	48.19	46.66
471L	48.7	47.57
571B	49.03	47.21
571E	48.3	45.47
641F		
351D		
471N	48.75	47.7
401Z		
301E		
401K		
401E		
491A		
281O		
501I		
491K		
401Y		
491C		
501N		
411C		
301D		
511C		
301G		
401B		
301C		
501A		
291F		
491E		
401P		
291G		
411D		
281M		
281P		
401C		
301H		
491F		
401O		
491L		
501E		
391E		
401U		
501F		
501K		
291E		
301I		
291H		
391K		
591K		
401X		
401Q		
401J		
391F		
281L		
411F		
591H		
391L		
501C		
401M		
491H		
281Q		
591D		
391P		
281S		
391A		
391G		
591J		
921F		

REFERENCE	COVER LEVEL	INVERT LEVEL
471J	48.64	46.87
571L	48.37	46.57
571M	48.34	46.55
471M	48.93	47.44
561C		
551H		
471H		
481A	48.92	47.61
641G		
641H		
671G	48.1	46.46
391N		
411A		
591F		
391H		
411B		
391I		
591C		
401A		
391C		
501B		
381B		
401S		
401V		
301F		
491M		
491D		
411E		
401G		
401N		
391B		
281R		
401D		
401F		
291A		
501L		
501G		
511B		
391D		
291D		
301A		
391J		
591I		
391O		
401R		
401W		
301B		
501D		
501M		
402A		
591L		
291B		
491I		
491J		
391M		
401T		
491G		
591E		
401H		
511A		
501H		
511D		
381C		
401I		
491B		
402B		
501J		
591G		
291C		
401L		
351E		



# Asset Location Search - Sewer Key

## Public Sewer Types (Operated and maintained by Thames Water)

	<b>Foul Sewer:</b> A sewer designed to convey waste water from domestic and industrial sources to a treatment works.
	<b>Surface Water Sewer:</b> A sewer designed to convey surface water (e.g. rain water from roofs, yards and car parks) to rivers or watercourses.
	<b>Combined Sewer:</b> A sewer designed to convey both waste water and surface water from domestic and industrial sources to a treatment works.
	<b>Storm Sewer</b>
	<b>Sludge Sewer</b>
	<b>Foul Trunk Sewer</b>
	<b>Surface Trunk Sewer</b>
	<b>Combined Trunk Sewer</b>
	<b>Foul Rising Main</b>
	<b>Surface Water Rising Main</b>
	<b>Combined Rising Main</b>
	<b>Vacuum</b>
	<b>Thames Water Proposed</b>
	<b>Vent Pipe</b>
	<b>Gallery</b>

## Other Sewer Types (Not operated and maintained by Thames Water)

	<b>Sewer</b>
	<b>Culverted Watercourse</b>
	<b>Proposed</b>
	<b>Decommissioned Sewer</b>
	<b>Content of this drainage network is currently unknown</b>
	<b>Ownership of this drainage network is currently unknown</b>

### Notes:

- 1) All levels associated with the plans are to Ordnance Datum Newlyn.
- 2) All measurements on the plan are metric.
- 3) Arrows (on gravity fed sewers) or flecks (on rising mains) indicate the direction of flow.
- 4) Most private pipes are not shown on our plans, as in the past, this information has not been recorded.

## Sewer Fittings

A feature in a sewer that does not affect the flow in the pipe. Example: a vent is a fitting as the function of a vent is to release excess gas.

	<b>Air Valve</b>		<b>Meter</b>
	<b>Dam Chase</b>		<b>Vent</b>
	<b>Fitting</b>		

## Operational Controls

A feature in a sewer that changes or diverts the flow in the sewer. Example: A hydrobrake limits the flow passing downstream.

	<b>Ancillary</b>		<b>Drop Pipe</b>
	<b>Control Valve</b>		<b>Weir</b>

## End Items

End symbols appear at the start or end of a sewer pipe. Examples: an Undefined End at the start of a sewer indicates that Thames Water has no knowledge of the position of the sewer upstream of that symbol. Outfall on a surface water sewer indicates that the pipe discharges into a stream or river.

	<b>Inlet</b>		<b>Outfall</b>
	<b>Undefined End</b>		

## Other Symbols

Symbols used on maps which do not fall under other general categories.

	<b>Change of Characteristic Indicator</b>		<b>Public / Private Pumping Station</b>
	<b>Invert Level</b>		<b>Summit</b>

## Areas

Lines denoting areas of underground surveys, etc.

	<b>Agreement</b>
	<b>Chamber</b>
	<b>Operational Site</b>

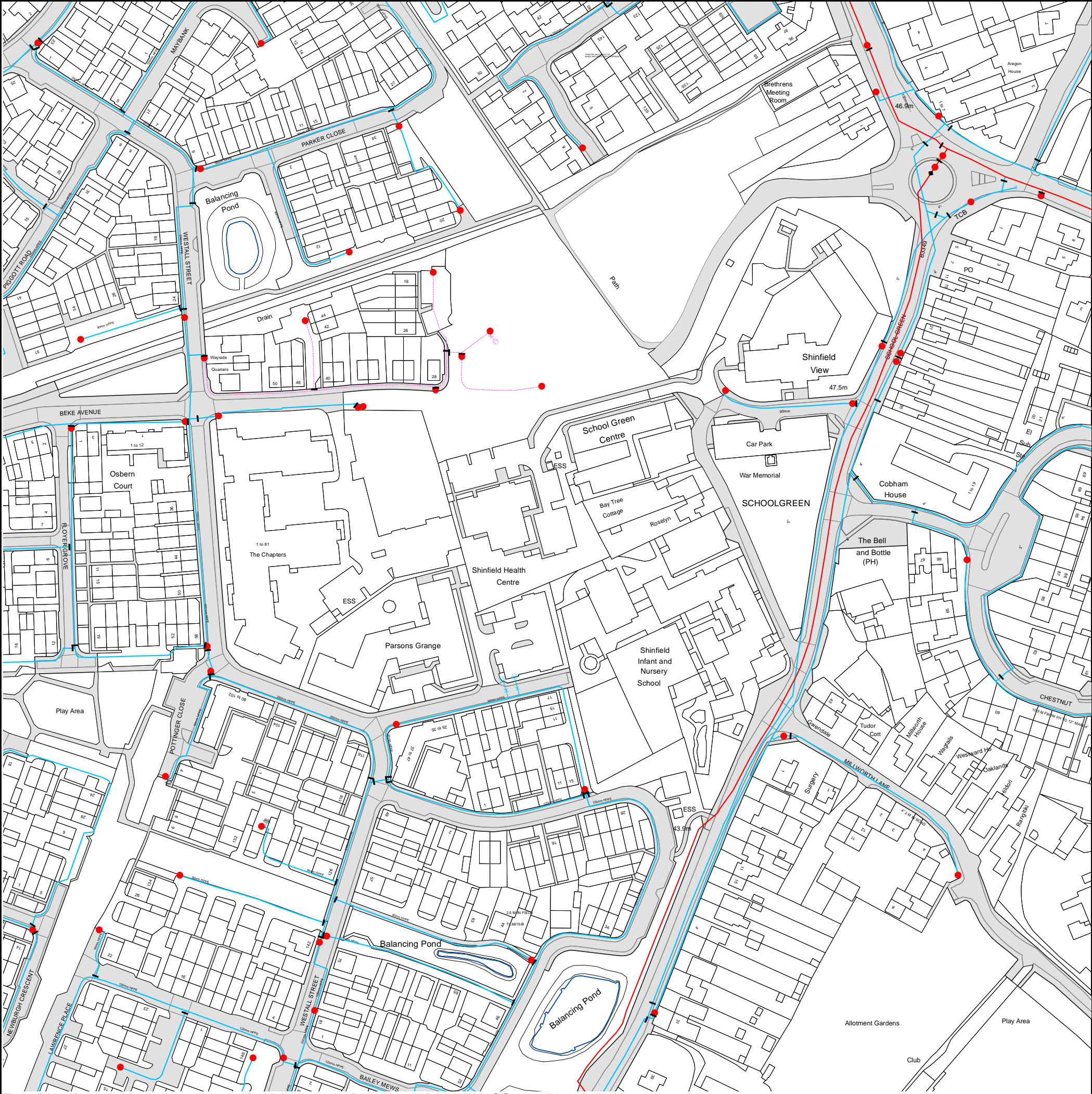
## Ducts or Crossings

	<b>Casement</b>	Ducts may contain high voltage cables. Please check with Thames Water.
	<b>Conduit Bridge</b>	
	<b>Subway</b>	
	<b>Tunnel</b>	

5) 'na' or '0' on a manhole indicates that data is unavailable.

6) The text appearing alongside a sewer line indicates the internal diameter of the pipe in millimeters. Text next to a manhole indicates the manhole reference number and should not be taken as a measurement. If you are unsure about any text or symbology, please contact Property Searches on 0800 009 4540.



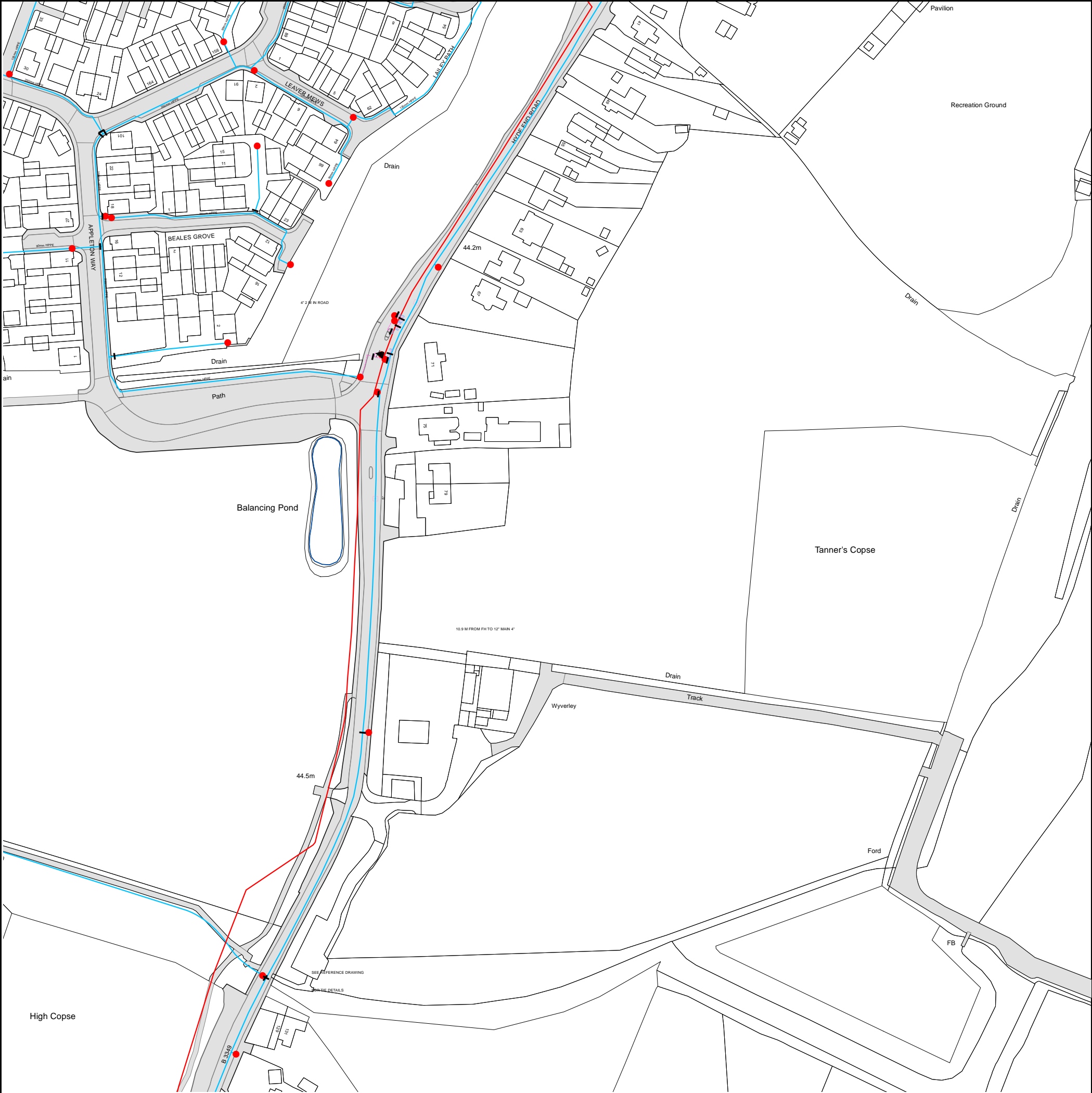


The width of the displayed area is 500m and the centre of the map is located at OS coordinates 473250,167750

The position of the apparatus shown on this plan is given without obligation and warranty, and the accuracy cannot be guaranteed. Service pipes are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Thames Water for any error or omission. The actual position of mains and services must be verified and established on site before any works are undertaken.

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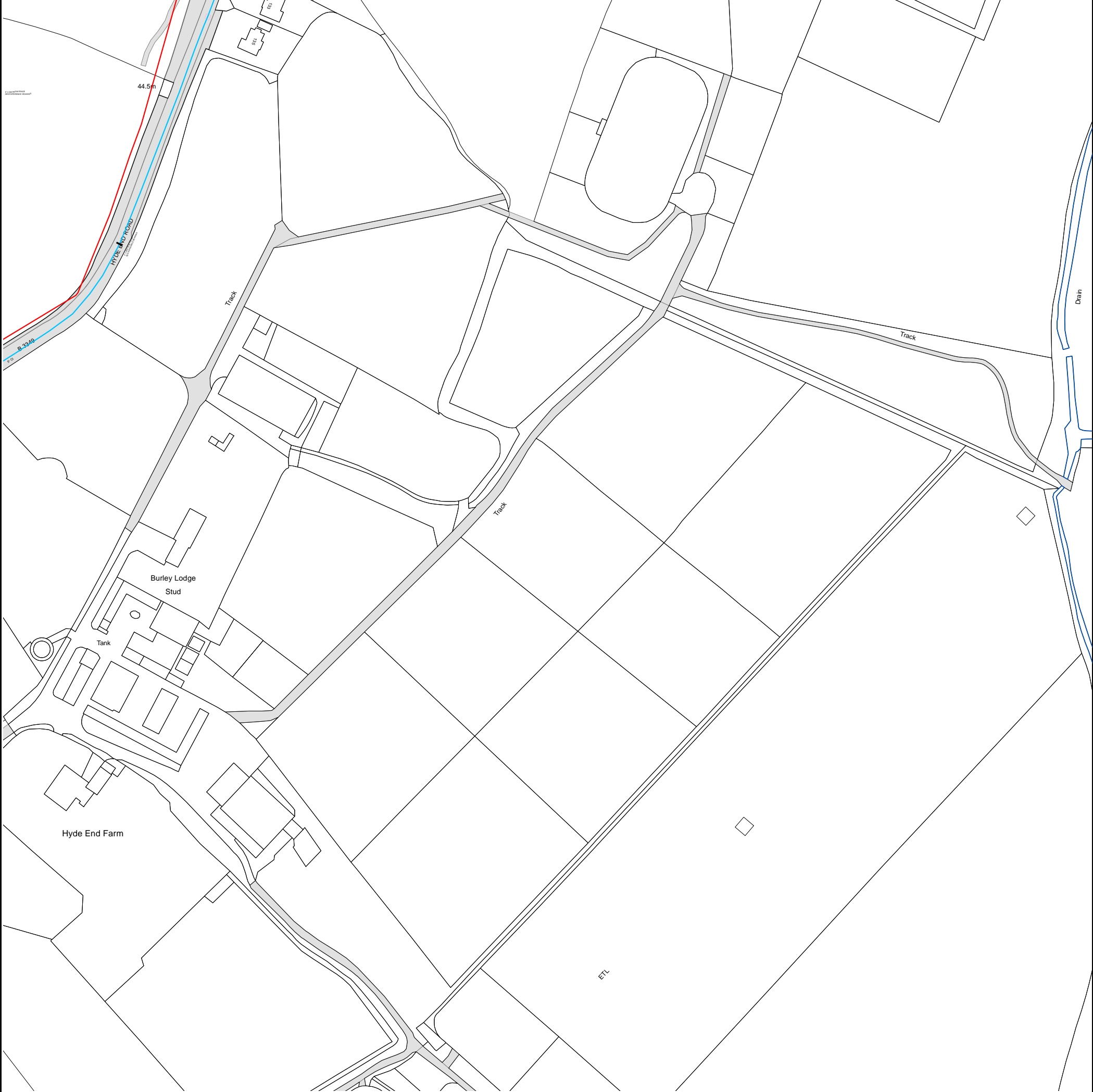




The width of the displayed area is 500m and the centre of the map is located at OS coordinates 473250,167250

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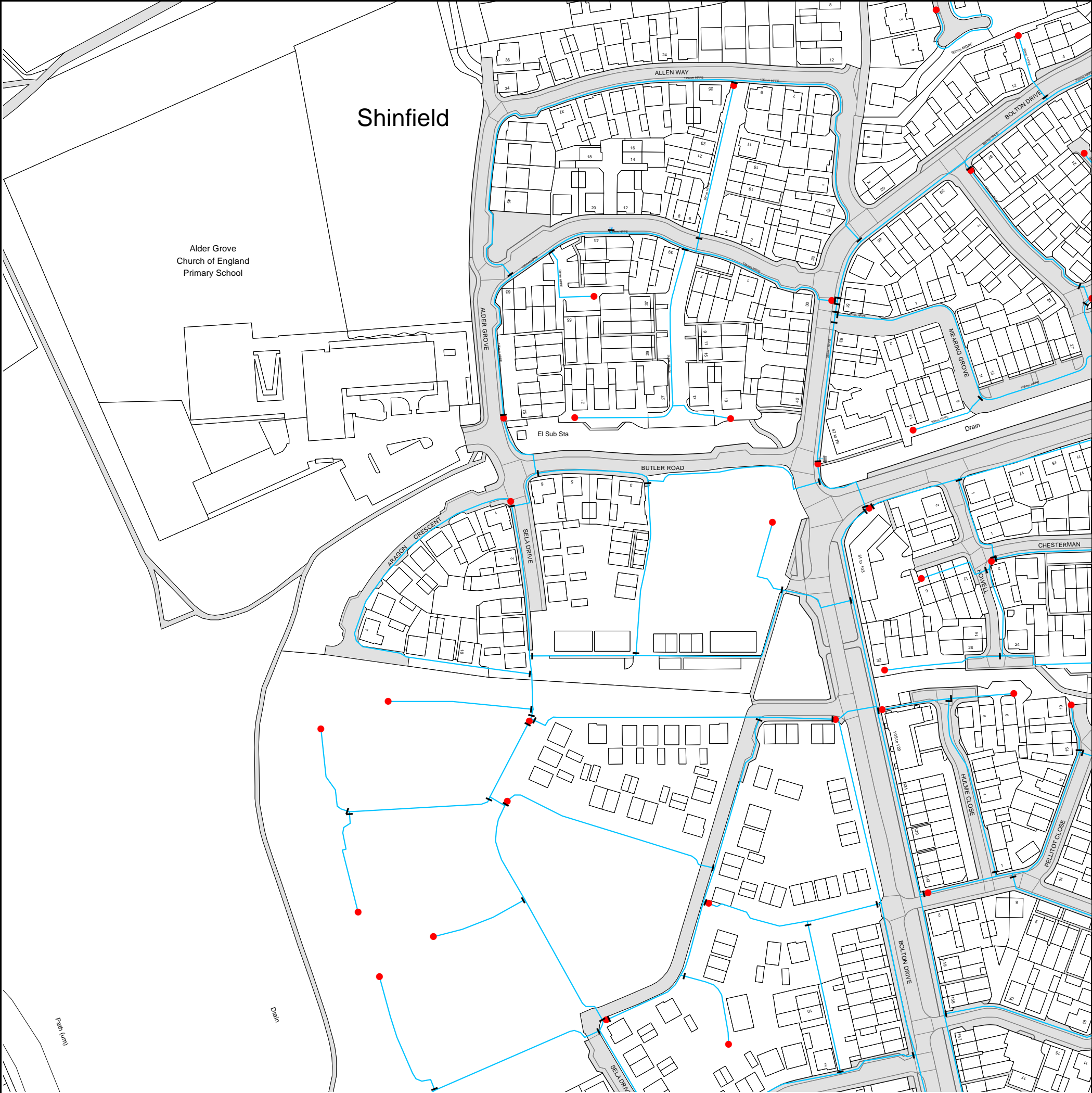
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The width of the displayed area is 500m and the centre of the map is located at OS coordinates 473250,166750

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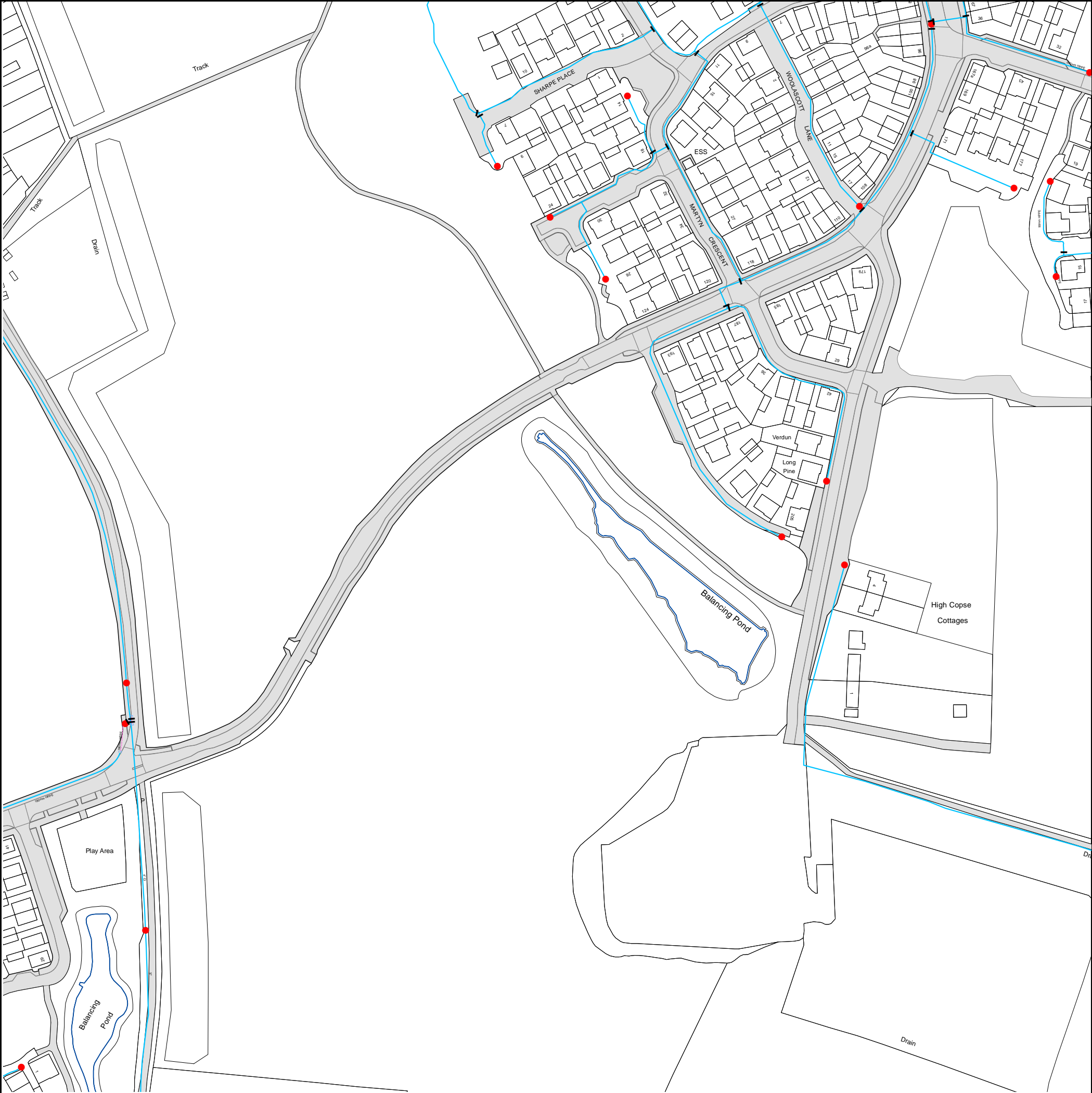


The width of the displayed area is 500m and the centre of the map is located at OS coordinates 472750,167750

The position of the apparatus shown on this plan is given without obligation and warranty, and the accuracy cannot be guaranteed. Service pipes are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Thames Water for any error or omission. The actual position of mains and services must be verified and established on site before any works are undertaken.

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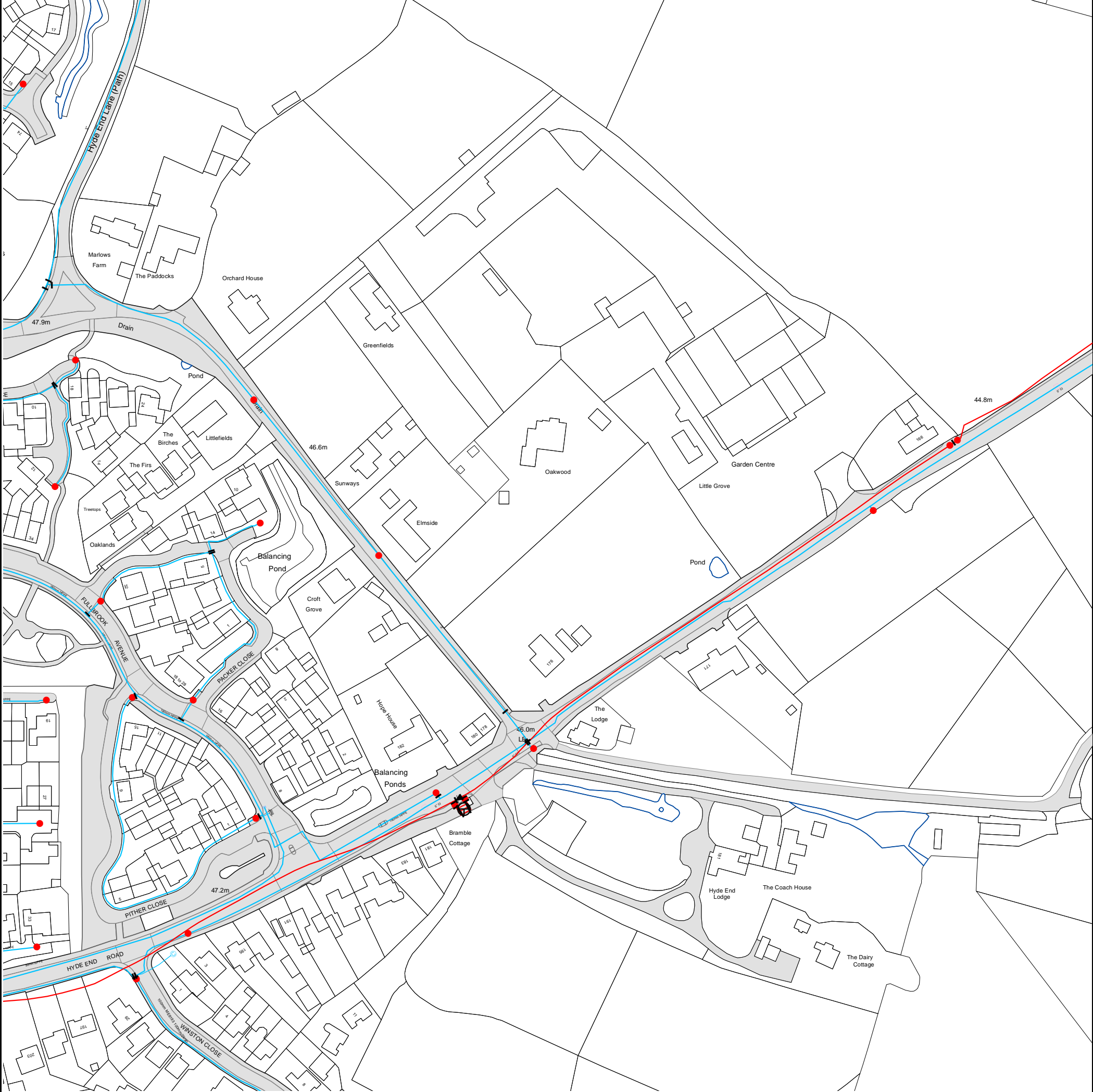




The width of the displayed area is 500m and the centre of the map is located at OS coordinates 472750,167250

The position of the apparatus shown on this plan is given without obligation and warranty, and the accuracy cannot be guaranteed. Service pipes are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Thames Water for any error or omission. The actual position of mains and services must be verified and established on site before any works are undertaken.

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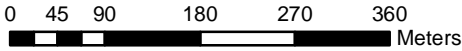
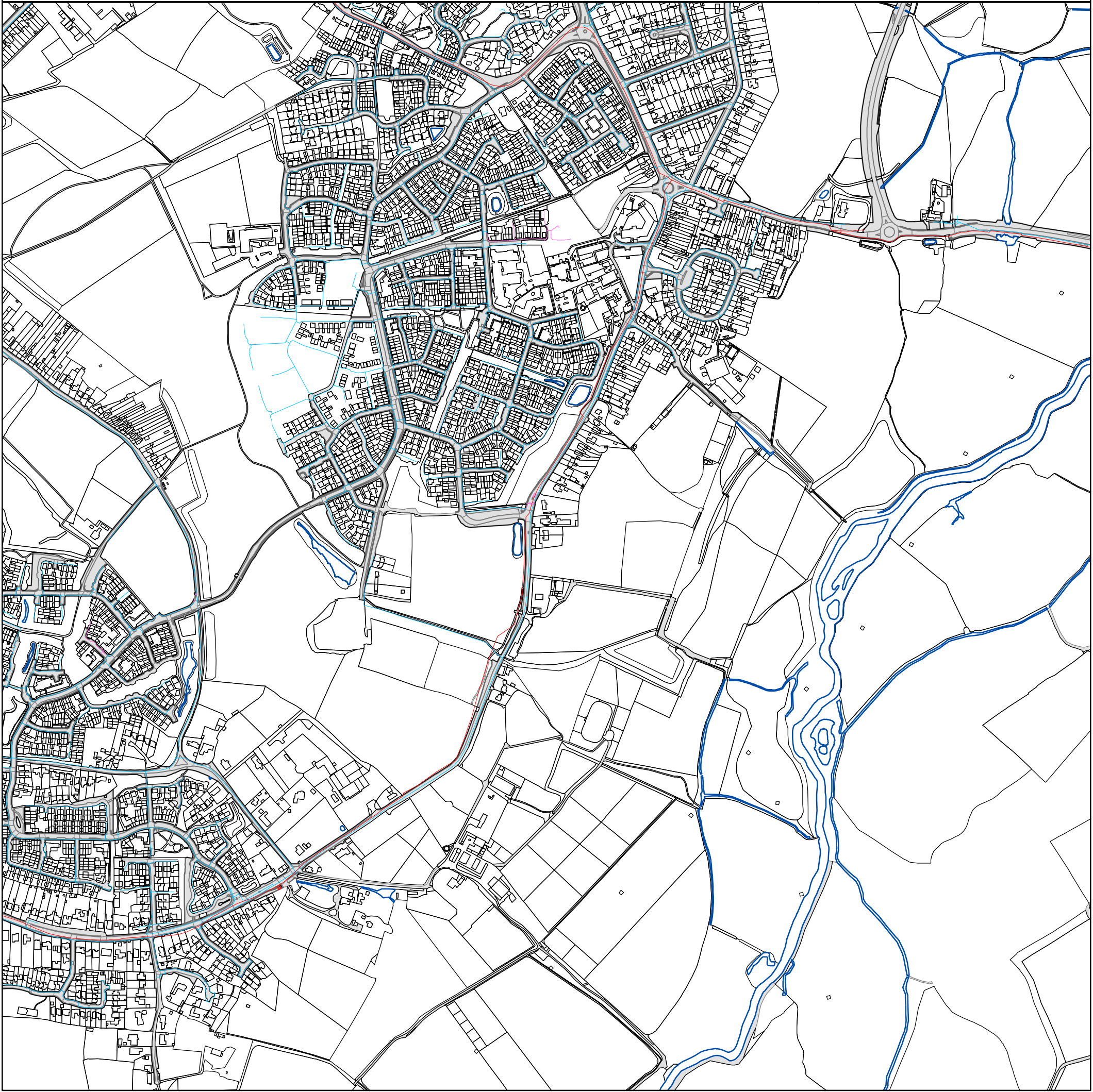


The width of the displayed area is 500m and the centre of the map is located at OS coordinates 472750,166750

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**Scale:** 1:7161  
**Width:** 2000m  
**Printed By:** TSOMASUN  
**Print Date:** 09/02/2024  
**Map Centre:** 473202,167258  
**Grid Reference:** SU7367SW

**Comments:**



# Asset Location Search - Water Key

## Water Pipes (Operated & Maintained by Thames Water)

- Distribution Main:** The most common pipe shown on water maps. With few exceptions, domestic connections are only made to distribution mains.
- Trunk Main:** A main carrying water from a source of supply to a treatment plant or reservoir, or from one treatment plant or reservoir to another. Also a main transferring water in bulk to smaller water mains used for supplying individual customers.
- Supply Main:** A supply main indicates that the water main is used as a supply for a single property or group of properties.
- Fire Main:** Where a pipe is used as a fire supply, the word FIRE will be displayed along the pipe.
- Metered Pipe:** A metered main indicates that the pipe in question supplies water for a single property or group of properties and that quantity of water passing through the pipe is metered even though there may be no meter symbol shown.
- Transmission Tunnel:** A very large diameter water pipe. Most tunnels are buried very deep underground. These pipes are not expected to affect the structural integrity of buildings shown on the map provided.
- Proposed Main:** A main that is still in the planning stages or in the process of being laid. More details of the proposed main and its reference number are generally included near the main.

PIPE DIAMETER	DEPTH BELOW GROUND
Up to 300mm (12")	900mm (3')
300mm - 600mm (12" - 24")	1100mm (3' 8")
600mm and bigger (24" plus)	1200mm (4')

## Valves

- General Purpose Valve
- Air Valve
- Pressure Control Valve
- Customer Valve

## Hydrants

- Single Hydrant

## Meters

- Meter

## End Items

Symbol indicating what happens at the end of a water main.

- Blank Flange
- Capped End
- Emptying Pit
- Undefined End
- Manifold
- Customer Supply
- Fire Supply

## Operational Sites

- Booster Station
- Other
- Other (Proposed)
- Pumping Station
- Service Reservoir
- Shaft Inspection
- Treatment Works
- Unknown
- Water Tower

## Other Symbols

- Data Logger
- Caseament:** Ducts may contain high voltage cables. Please check with Thames Water.

## Other Water Pipes (Not Operated or Maintained by Thames Water)

- Other Water Company Main:** Occasionally other water company water pipes may overlap the border of our clean water coverage area. These mains are denoted in purple and in most cases have the owner of the pipe displayed along them.
- Private Main:** Indicates that the water main in question is not owned by Thames Water. These mains normally have text associated with them indicating the diameter and owner of the pipe.



## Payment Terms and Conditions

All sales are made in accordance with Thames Water Utilities Limited (TWUL) standard terms and conditions unless previously agreed in writing.

1. All goods remain in the property of Thames Water Utilities Ltd until full payment is received.
2. Provision of service will be in accordance with all legal requirements and published TWUL policies.
3. All invoices are strictly due for payment within 14 days of the date of the invoice. Any other terms must be accepted/agreed in writing prior to provision of goods or service or will be held to be invalid.
4. Penalty interest may be invoked by TWUL in the event of unjustifiable payment delay. Interest charges will be in line with UK Statute Law 'The Late Payment of Commercial Debts (Interest) Act 1998'.
5. Interest will be charged in line with current Court Interest Charges, if legal action is taken.
6. A charge may be made at the discretion of the company for increased administration costs.

A copy of Thames Water's standard terms and conditions are available from the Commercial Billing Team (cashoperations@thameswater.co.uk).

We publish several Codes of Practice including a guaranteed standards scheme. You can obtain copies of these leaflets by calling us on 0800 316 9800.

If you are unhappy with our service, you can speak to your original goods or customer service provider. If you are still not satisfied with the outcome provided, we will refer the matter to a Senior Manager for resolution who will provide you with a response.

If you are still dissatisfied with our final response, and in certain circumstances such as you are buying a residential property or commercial property within certain parameters, The Property Ombudsman will investigate your case and give an independent view. The Ombudsman can award compensation of up to £25,000 to you if he finds that you have suffered actual financial loss and/or aggravation, distress, or inconvenience because of your search not keeping to the Code. Further information can be obtained by visiting [www.tpos.co.uk](http://www.tpos.co.uk) or by sending an email to [admin@tpos.co.uk](mailto:admin@tpos.co.uk).

If the Goods or Services covered by this invoice falls under the regulation of the 1991 Water Industry Act, and you remain dissatisfied you can refer your complaint to Consumer Council for Water on 0300 034 2222 or write to them at Consumer Council for Water, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ.

### Ways to pay your bill

Credit Card	BACS Payment	Telephone Banking
Please Call <b>0800 009 4540</b> quoting your invoice number starting CBA or ADS	Account number <b>90478703</b> Sort code <b>60-00-01</b> A remittance advice must be sent to: <b>Thames Water Utilities Ltd., PO Box 3189, Slough SL1 4WW.</b> or email <a href="mailto:ps.billing@thameswater.co.uk">ps.billing@thameswater.co.uk</a>	By calling your bank and quoting: Account number <b>90478703</b> Sort code <b>60-00-01</b> and your invoice number

Thames Water Utilities Ltd Registered in England & Wales No. 2366661 Registered Office Clearwater Court, Vastern Rd, Reading, Berks, RG1 8DB.



## Utility Assets

On 01/02/2024 your enquiry was sent to Utility Assets' plant record department. As of the date of issue of this report we have not received a formal response from Utility Assets regarding your site. In previous correspondence from Utility Assets in relation to all plant enquiries they have advised us the following:

“Thank you for recently contacting Utility Assets plant record department. We will check whether we have any plant present at your site and contact you within 5 - 7 working days ONLY if we own any plant in the vicinity.

If we do not reply, we do not have any apparatus in the area of your works. However, PLEASE TAKE CARE when excavating around electricity cables in the event that not all cables present may be accurately shown. We recommend you use detecting equipment to map the site before excavating and fully comply with HSG47. DO NOT assume that a cable is dead if you don't have a record of its presence. The cable must be treated as live unless PROVEN DEAD by the cable owner. In case of emergency please contact your local electricity distribution company. This is an automated reply from our dedicated asset records email address. If you receive further correspondence from us it will be from [asset.manager@utilityassets.co.uk](mailto:asset.manager@utilityassets.co.uk) quoting a site reference number.

Asset Manager - Utility Assets Ltd”

Without formal communication, it remains unconfirmed if Utility Assets' network will not be affected by your site. Utility Assets have made their position clear, they will not acknowledge receipt of this enquiry, or any subsequent changes, unless it is affected by their network. If a formal response is received it will be forwarded on to you as per our standard terms.

No liability of any kind whatsoever is accepted by Atkins, its servant or agents, for any error or omission in respect of information contained on the plans or responses provided. The underground services must be verified and established on site before any mechanical plant is used and prior to breaking ground.



