

PLANNING REF : 260497
PROPERTY ADDRESS : 9 Kelburne Close
: Winnersh, Berkshire
: RG41 5JG
SUBMITTED BY : Mr George Bichard
DATE SUBMITTED : 23/04/2026

COMMENTS:

I am concerned that this installation will be noisy.
There appear to be significant errors in the acoustic report document:

There is an assumption of hemispherical radiation which would only be valid if the units were not near any buildings that would add a reflected component to the sound.

The guidance on heat-pump noise measures the sound at 1m from a property, not at the property, so the 22m figure should have been 21m.

The mitigation strategy is not appropriate as it specifies solid timber fences to the height of the heat pump units. Since the affected properties are at elevation to these units then this would be ineffective. It is also contrary to the guidelines on heat pump noise reduction measures.

Heat pump noise must be considered as additional to ambient noise. A significant source of that is the school swimming pool which is due to it now being run as a public facility rather than just used during school hours as originally intended. This intermittent source of considerable ambient noise must be taken into account.

It is absolutely essential that any planning permission must require that the acoustic performance of the installation is monitored to ensure both that it is compliant with noise nuisance requirements and continues to be as the plant ages.